CONTENTS

Cer	tificate		
Ack	nowledgement		
List of Figures and Graphs List of Cases			
List	of Acronyms		
CHA	APTER – I		
INT	RODUCTION	1-38	
Dem	nocracy and Accountability: A Brief Note		
1.1	Democracy- Concept, Definitions & Models	2	
1.2	Democracy and Good Governance	3	
	1.2.1 Concept and elements of Good Governance	4	
	1.2.2 Difference in Governance and Government	6 7	
	1.2.3 Paradigm Shift from Governance to Good Governance1.2.4 Elements and Mechanism of Good Governance	8	
1.3	Accountability: Definition, Concept & Theories	11	
1.5	1.3.1 Types & Theories of Accountability	13	
	1.3.2 Social/Public Accountability & Right to Information	16	
1.4	Review of Literature	19	
1.5	Statement of the Problem	35	
1.6	Objectives	36	
1.7	Hypothesis	36	
1.8	Study Area	37	
1.9	Research Methodology	37	
	APTER – II		
RIG	HT TO INFORMATION: GLOBAL SCENARIO	39-63	
2.1	Introduction	39	
2.2	Regional Standards	40	
	2.2.1 The Organization of America States	40	
	2.2.2 Council of Europe	41	
	2.2.3 African Union	41	
	2.2.4 The Commonwealth	42	
	2.2.5 UNESCO & RIO Declaration	43	
2.3	Right to Information in Prominent Countries	43	
	2.3.1 United States Freedom of Information Act	45	

	2.3.2	UK's Freedom of Information Act, 2000	45
	2.3.3	Sweden Freedom of Information Act	46
	2.3.4	Canada Access to Information Act	47
2.4	Right t	to Information in Neighboring Countries	48
	2.4.1	Bangladesh RTI Act 2009	49
	2.4.2	Pakistan Freedom of Information Ordinance, 2002	50
	2.4.3	Nepal Right to Information Act 2007	50
2.5	Comp	arative Analysis of FOI/RTI in Neighboring Countries	51
CH	APTER -	– III	
RIG	от тн	INFORMATION IN INDIA:	64-86
HIS	TORICA	AL PERSPECTIVE & MAIN PROVISIONS	
3.1	Secrec	y in India	64
	3.1.1	Indian Evidence Act	65
	3.1.2	Central Civil Service Conduct Rules (1964)	65
3.2	Democ	racy & Independence: In Reference of Secrecy and differen	t 66
	Provisi	ions to Promote Right to Information in India	
3.3	Constit	tutional Provisions & Right to Information: Judicial Perspe	ctive 68
3.4	Right t	to Information: Popular Movement, Campaign & Drafts	72
	3.4.1	LBSNAA (1995)	74
	3.4.2	NCPRI (1996)	74
	3.4.3	The Press Council Draft on Right to Information (1961)	74
	3.4.4	Consumer Education Research Council (CERC) Draft	75
	3.4.5	Chief Minister Conference (1997)	75
	3.4.6	States Initiative on Right to Information	76
	3.4.7	Shourie Committee's Draft	76
	3.4.8	Cabinet Minister Order	77
	3.4,9	Freedom of Information Bill, 2000	77
	3.4.10	Enactment of Right to Information Act, 2005	77
3.5	Main	Provisions of Right to Information Act, 2005	78
CH	APTER-	IV	
AG	GREGA'	TE DATA ANALYSIS-I	87-133
4.1	Right t	to Information in India: An Analysis	87
	4.1.1	Submission of Annual Report	88
4.2	Right to	o Information in Haryana and Evaluation of	92
	Perforn	nance of State Information Commission in Haryana	
4.3	_	o Information in Bhiwani District (Study Area Profile) nalysis	99

CHAPTER-V

AG(GREGATE DATA ANALYSIS-II	134-184
Intro	oduction	134
5.1	Information Seekers under RTI Act	135
	5.1.1 Awareness about Provisions of RTI Act	135
	5.1.1.1 Applicability of RTI Act	135
	5.1.1.2 Time Limit for Furnishing Information under RTI Act	t 137
	5.1.1.3 Maintenance of Official Website under RTI Act	138
	5.1.2 Suo Motu Disclosure of Information	140
	5.1.2.1 Maintenance of Website	140
	5.1.2.2 Quality of Information Provided Proactively	142
	5.1.3 Furnishing Timely and Relevant Information	144
	5.1.3.1 Furnishing Information	144
	5.1.3.2 Relevance of Information Furnished and Satisfaction	146
	Therefrom	
	5.1.3.3 Time Taken in Providing Information	148
	5.1.4 First Appellate Authority (FAA)	150
	5.1.4.1 Appeals to First Appellate Authority	150
	5.1.4.2 Time Taken by the First Appellate Authority	151
	5.1.4.3 Satisfaction from the Decision of the First	153
	Appellate Authority	
	5.1.5 Approaching the SIC/ CIC	155
	5.1.5.1 Appeals to the SIC/CIC	155
	5.1.5.2 Decision of the SIC/ CIC	156
	5.1.6 Difficulties Faced and Attitude of Officials	158
	5.1.6.1 Difficulties Faced	158
	5.1.6.2 Attitude of Officials	161
5.2	State Public Information Officers (SPIOs)	163
	5.2.1 General Analysis Regarding Seriousness towards RTI Act	163
	5.2.1.1 Average Time Contribution towards RTI work	163
	5.2.2. Suo Motu/Proactive Disclosure of Information	167
	5.2.2.1 Maintenance of Official Website & its Updating	167
	5.2.3 Timely Disposal of Information	171
	5.2.3.1 Average Time for Disposal of Application	171
	5.2.4 Improvement in Office /Record Management	175
	5.2.4.1 Perception about Improvement in Record keeping& Service Delivery	175
	5.2.5 Official Efforts for Transparency and Accountability	178
	5.2.5.1 Compliance with Section-4 (1) (c) & Section-4(1) (d) of the RTI Act	178

	5.2.6	Attitude of SPIOs	179
		5.2.6.1 Attitude towards information demanded in format & RTI Act	180
5.3	Case S		181
)		Study No.1 Dayanand Singhmaar gets his pension on opriate time after RTI	181
)	Case	Study No.2 An endeavor for releasing of Scholarship C students	182
	to el	Study No.3 Dalbir Singh get rid of problems related ectricity connection	183
	misle	Study No.4: SPIO pays Rs 10000 for providing eading and incomplete information	183
,		Study No.5: Applicant came to know the status of a of fraud.	184
CH	APTEI	R-VI	
CO	NCLU	SION & SUGGESTIONS	185-192
6.1	CON	NCLUSION	185
	6.1.1	Disposal of Applications and Appeals	186
	6.1.2	Level of Awareness	187
	6.1.3	Suo Motu Disclosure	187
	6.1.4	Relevant Information	188
	6.1.5	Difficulties faced	188
	6.1.6	Assistance from Colleagues	189
	6.1.7	Working of SPIOs	189
	6.1.8	Furnish of Annual Report	190
	6.1.9	Record keeping and Service Delivery	190
6.2	SUG	EGESTIONS	191
BIBLIOGRAPHY			xi-xix
Annexure – 1 Annexure – 2			