

## **Chapter -4**

### **Data Analysis**

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#### **4.1. Status of Right to Information at National Level**

Chapter III of the Right to Information Act 2005 describes about the formation of the Central Information Commission. To make the right to information a reality the government of India constituted Central Information Commission on 12<sup>th</sup> of October 2005. Section 12, 13 and 14 describes about the constitution of the commission, term of office and condition of services and removal of Chief Central Information Commissioner. Section 18, 19 20 and 25 describes powers and functions of the Central Information Commission. These sections are mainly related to complaint, second appeal, record keeping, and penalties and monitoring and reporting. The commission also provides the facility to the citizen of India to file an RTI online. But online RTI can only be filed in the public authorities which are under the central government.<sup>1</sup> Each entity has to register itself with the central information commission if it qualifies as a public authority. Section 25 of the right to information Act 2005 states that every public authority shall collect and provide such information to Central Information Commission or State Information Commission as the case may be as is required to prepare a report an annual report. This information includes number of request made to each public authority, number of complaints and appeals referred to CIC or SIC as the case may be, particulars of any disciplinary action, amount of charges collected by each public authority etc.<sup>2</sup>

Central Information Commission or State Information Commission as the case may be prepares a combined annual report of all public authorities about RTI. This combine report shows trends in registration and annual return submission by public authorities.

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<sup>1</sup><http://www.cic.gov.in/introduction>

<sup>2</sup> Section 25 of the Right to Information Act 2005.

**Table.4.1: Status of Report Submission of 11 Years (2005-2016) at National Level**

<b>Year</b>	<b>Total No. of Registered Public Authority</b>	<b>Report Submitted by Public Authorities</b>	<b>Report Not Submitted</b>	<b>% of Report Submission</b>
2005-06	938	837	101	89.23
2006-07	1412	1168	244	82.72
2007-08	1597	1382	215	86.54
2008-09	1770	1528	242	86.33
2009-10	1847	1427	420	77.26
2010-2011	2149	1452	697	67.57
2011-2012	2314	1593	721	68.84
2012-2013	2333	1864	469	79.9
2013-2014	2276	1651	625	72.54
2014-2015	2030	1528	502	75.27
2015-2016	2023	1903	120	94.07

Source: CIC Annual report of 2015-16 available at [www.cic.gov.in](http://www.cic.gov.in)

The above table indicates the trends in report submission from 2005-06 to 2015-16. The table shows that the highest percentage of report submission in the year of 2015-16 and the lowest percentage of report submission is in the year of 2010-11. The percentage of report submission is less than it was in the initial year (2005-06) except the year of 2015-16. This shows the non-seriousness of the public authority regarding the submission of annual return.

Central Information Commission annual report also comprises the total number of RTI application receives, the total number of application transferred and the total number of RTI application rejected for the reporting year. The below table shows aggregate RTI analysis for the last ten years (2006-07 to 2015-16) at National level.

**Table. 4.2: Aggregate RTI Analysis for the last ten years (2006-07 to 2015-16) at National level.**

Year	Opening Balance	Request Received.	Transferred to the Public Authority	% of Request Transferred to the Public Authority	Request Rejected	% of Request Rejected
2006-07	12026	171398	17331	10.11	15388	8.97
2007-08	23926	263261	29404	11.16	18966	7.20
2008-09	32792	329728	34036	10.32	23954	7.26
2009-10	97474	529274	98663	18.64	34057	6.43
2010-2011	137771	417955	50444	12.06	21621	5.17
2011-2012	430425	655572	80216	12.23	53419	8.14
2012-2013	76016	629960	78153	12.40	52313	8.30
2013-2014	128447	834183	91215	10.93	60127	7.20
2014-2015	89785	755247	119147	15.77	63351	8.38
2015-2016	188538	976679	167129	17.11	64666	6.62

**Source:** CIC Annual Report 2006-07 to 2015-16 Available at [www.cic.gov.in](http://www.cic.gov.in)

The above shows that RTI applications are increasing in numbers every year from 2006-07 to 2015-16 except the year 2010-11. This indicated the people are using this right more actively and becoming more aware about the Right to Information. The table also shows that the percentage of applications which are transferred to the public authority lie between 10.11% (lowest) to 18.64% (highest) percent. From last two years it is increasing which shows the seriousness and activeness of the public authorities to provide information. The percentage of applications which are rejected to provide information under the RTI Act 2005 lie between 5.17% (lowest) to 8.97% (highest) . The highest percentage of rejection was in the year of 2006-07. This may be the result of lack of training PIOs about the Right to Information as it was in its initial stage. In the year of 2015-16 there is lowest rejection of RTI applications from last five years.

Section 18 and 19 of The Right to Information Act 2005 has provisions to file a complaint and appeal respectively if an applicant does not get desired information or refused to give the information and the applicant is not satisfied with the information.

Section 18 of the Act states that an applicant can file a complaint if he is refused to give information, information is not give in the stipulated time period, asked to pay unreasonable amount of fee or gets false or incomplete information to the Central Information Commission or State Information Commission as the case may be. Section 19 of the Act states that if an applicant does get desired information within time or not satisfied with the decision of Central Information Officer or State Information Officer as the case may be can file an appeal to such officer who is senior in the rank to the Central Information Officer or State Information Officer as the case may be, in each public authority Within thirty days from the receipt of such decision.<sup>3</sup>The below table shows the disposal rate of such complaints and appeals of last eleven years from 2005-06 to 2015-16

**Table 4.3: Disposal rate of Appeals/Complaints of Last Eleven Years (2005-06 to 2015-16) at National Level**

<b>Year</b>	<b>Total No. of Appeals and Complaints</b>	<b>Disposal of Appeals and Complaints</b>	<b>Disposal Rate of Appeals/Complaints</b>
2005-06	703	682	97.01%
2006-07	6839	4074	59.57%
2007-08	11261	7722	68.57%
2008-09	15426	13322	86.36%
2009-10	22800	19482	85.44%
2010-2011	28875	24071	83.36%
2011-2012	33922	23112	68.13%
2012-2013	28801	24550	85.24%
2013-2014	20438	20147	98.57%
2014-2015	86944	83476	96.01%
2015-2016	110034	106556	96.83%

**Source:** CIC Annual Report 2005-06 to 2015-16 Available at [www.cic.gov.in](http://www.cic.gov.in)

The above table shows trends in the disposal of appeals/complaints. In the initial year of the right to information the disposal rate is very good but after that next two years

<sup>3</sup> Section 18 and 19 of The Right to Information Act 2005.

(2006-07 and 2007-08) the disposal rate was very low. The highest disposal of appeals and complaints is in 2013-14 (98.57%) and the lowest is in 2006-07 (59.57%). Since last four years from 2012-13 to 2015-16 the disposal rate of appeals and complaints is very good. It indicates that the public authorities are very serious to implement the right to information. It is also possible that the dealing authorities of RTI is now more efficient and aware as the RTI Act had been passed eleven years back and they have last eleven years' experience to deal with all the aspects of the Right to Information.

#### **4.2. Status of Right to Information at State Level (Haryana)**

Chapter IV of the Right to Information Act describes about the State Information Commission. Section 15, 16 and 17 of the act describes about the constitution of the State Information Commission, term of office and condition of service and removal of the State Chief Information Commissioner and State Information Commissioners respectively. Section 18 of the Act says that it is the duty of the commission to receive, inquire and into a complaint from any person who has been refused to provide information or not given response to a request or is asked to pay an unreasonable amount of fee and given false or incomplete information.<sup>4</sup> Section 19 of the act says that if a person does not receive information within the stipulated time period or is not satisfied with the decision of the Central Public Information Officer of State Public Information, he/she can make an appeal within from the receipt of such decision to such officer who is senior in the rank to the Central Information officer or State Information Officer as the case may be. The below table shows year wise trend from the year from 2005 up to April 2017

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<sup>4</sup> The Right to Information Act 2005.

**Table 4.4: Year wise Progress Report of Haryana State Information Commission from 2005 to April 2017**

<b>Year</b>	<b>Opening balance</b>	<b>RTI Admitted</b>	<b>RTI Disposed off</b>	<b>Closing Balance</b>
2005	00	07	00	07
2006	07	314	239	82
2007	82	1260	1087	255
2008	255	1605	1449	411
2009	411	2631	2587	455
2010	455	3010	2561	904
2011	904	4440	3272	2072
2012	2072	4564	4116	2520
2013	2520	5575	6558	1537
2014	1537	8069	8108	1498
2015	1498	8572	8675	1395
2016	1395	8045	7865	1575
2017 up to April	1575	2894	2722	1747

Source: <http://cicharyana.gov.in/monthlyprogressreport>

The above table shows that from 2005 more and more RTI are being used in the different departments. In the starting year of RTI the application are only 07 the after people are using this Act with great participation. In the year of 2014 the highest RTI are received and in the year of 2005 the lowest number of RTI are received. As time passes people are becoming more and more aware about the RTI Act and using this right to solve their problems. People also file complaints to the commission. The below table shows the status of complaints from the year of 2005 to 2017.

**Table 4.5: Year wise Details of Complaints received, disposed and pendency at the end of the year u/s 18 (2) of the Act.**

<b>Year</b>	<b>Previous</b>	<b>RTI Received During Year</b>	<b>Total</b>	<b>Disposal During the Year</b>	<b>Un-disposed cases at the end of the year</b>
2005	-	04	04	-	04
2006	04	154	158	141	17
2007	17	246	263	233	30
2008	30	151	181	148	33
2009	33	417	450	373	77
2010	77	450	527	445	82
2011	82	524	606	413	193
2012	193	263	456	335	121
2013	121	152	273	228	45
2014	45	284	329	239	90
2015	90	443	533	394	139
2016	139	514	653	483	170
up to April 2017	170	183	353	175	178

Source: <http://cicharyana.gov.in/monthlyprogressreport>

The above table shows the trends of RTI complaints u/s 18 (2) of the Act. The table shows the opening balance of the complaints, complaints admitted during the year, number of disposed complaints and the pending cases at the end of the year. In the year of 2016 the highest number of the complaints is received and the lowest number of complaints are received in the year of 2005 from the last twelve years. In the year of 2017 up to April 353 are the total number of complaints out of 353, 170 are previous year balance and 183 are received in the current year. Out of 353, 175 are disposed up to April 2017 and 178 are pending. The table indicates that in the coming years the RTI Act will become more common in the public and more and more people will use the Act.

**Table 4.6: Detail of penalty /Compensation/ Disciplinary action for the last twelve years from 2005-2016**

Year	u/s 20(1)		u/s 19 (8)(b)		u/s 20(2)
	No. of cases	Amount of Penalty imposed (in Rs.)	No. of cases	Compensation awarded (in Rs.)	Disciplinary action recommended
2005	00	00	00	00	00
2006	02	3550	00	00	07
2007	16	91800	15	27700	56
2008	63	363750	74	331000	74
2009	76	505050	230	733505	86
2010	108	740350	319	680758	13
2011	49	446750	257	525984	09
2012	77	664500	264	435490	14
2013	202	1417000	222	315000	38
2014	395	3515000	433	834250	59
2015	624	6324000	421	1142450	157
2016	446	5164240	306	949700	186

Source: <http://cicharyana.gov.in/monthlyprogressreport>

The above table shows that the amount of penalty is increasing year to year which shows that people are seriously using the right to information and public authorities are also serious to make the information available to the applicants. The highest amount of penalty imposed in 2015 which is 6324000, the highest amount of compensation awarded in also 2015 and the highest number of disciplinary action cases is in 2016.



### 4.3. Status of RTI in the Selected Offices of the Study Area

**Table 4.7: RTI Record of Treasury Office in Rewari from 2007 to 2015**

Name of the Office/Dept.		Treasury Office Rewari				
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>ed</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	01	01	Nil	Nil	Nil	Nil
2009	06	06	Nil	Nil	Nil	Nil
2010	05	05	Nil	Nil	Nil	Nil
2011	08	08	Nil	Nil	Nil	Nil
2012	03	03	Nil	Nil	Nil	Nil
2013	30	30	Nil	Nil	Nil	Nil
2014	22	22	Nil	Nil	Nil	Nil
2015	26	26	Nil	Nil	Nil	Nil
<b>Total</b>	<b>101</b>	<b>101</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

It indicates in the table 4.7 that a total number of 101 RTI applications have been received during the study period 2007 to 2015 under the RTI Act 2005 in the treasury office. Maximum number of application (30) are received during the year 2013 on the other hand during 2007 no RTI application received. In the succeeding years of 2007 the number of application received increased gradually and registered an increasing trend. All 101 applications were disposed off and there is no pendency regarding the disposal of the application. There is no application for the first appeal in the treasury office during the study period from 2007 to 2015.

**Table 4.8: RTI Record of District Planning Office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. District Planning Office Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2010</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2011</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2012</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2013</b>	1	1	Nil	Nil	Nil	Nil
<b>2014</b>	4	4	Nil	Nil	Nil	Nil
<b>2015</b>	2	2	Nil	Nil	Nil	Nil
<b>Total</b>	<b>07</b>	<b>07</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.8 indicates that trend of RTI applications received during the study period from 2007 to 2015 in District planning office. From 2007 to 2012 there is no RTI received. Total numbers of RTI applications received in the District planning office during the study period are 7. The maximum number of RTI received during 2014 which is 4 and the minimum number of RTI are received in the year of 2013 which is 1. There is no pendency in the disposal of the RTI applications neither for the study period as a whole during the study period nor on year to year basis in the District planning office. None of 7 RTI application received under the RTI Act during the study period went for the first appeal in the district planning office in Rewari District.

**Table 4.9: RTI Record of New and Renewable Energy Office Rewari from 2007 to 2015**

Name of the Office/Dept New and Renewable Energy Office Rewari						
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>ed</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	Nil	Nil	Nil	Nil	Nil	Nil
2009	01	01	Nil	Nil	Nil	Nil
2010	Nil	Nil	Nil	Nil	Nil	Nil
2011	01	01	Nil	Nil	Nil	Nil
2012	01	01	Nil	Nil	Nil	Nil
2013	02	02	Nil	Nil	Nil	Nil
2014	01	01	Nil	Nil	Nil	Nil
2015	02	02	Nil	Nil	Nil	Nil
<b>Total</b>	<b>08</b>	<b>08</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

Table 4.9 indicates the RTI trend in the office of New and Renewable Energy in Rewari District. The office of New and Renewable Energy in Rewari District received 8 RTI applications during the study period from 2007 to 2015. No application under RTI Act was received in 2007, 2008 and 2010. The maximum number of application received during the study period is 2 and the minimum number is 1. There is no pendency in the disposal of the RTI applications neither for the study period as a whole during the study period nor on year to year basis in the District planning office. None of 8 RTI application received under the RTI Act during the study period went for the first appeal in the office of new and renewable energy in Rewari District.

**Table 4.10: RTI Record of District Rural and Development Agency (ADC from 2007 to 2015)**

Name of the Office/Dept District Rural and Development Agency (ADC)						
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>ed</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	Nil	Nil	Nil	Nil	Nil	Nil
2009	02	02	Nil	Nil	Nil	Nil
2010	31	31	Nil	Nil	Nil	Nil
2011	89	89	Nil	Nil	Nil	Nil
2012	92	92	07 (7.60%)	01 (1.08%)	Nil	Nil
2013	208	208	03 (1.44%)	Nil	Nil	Nil
2014	257	257	05 (1.94%)	04 (1.55%)	Nil	10,000
2015	106	106	06 (5.66)	03 (2.83%)	Nil	3000
<b>Total</b>	<b>785</b>	<b>785</b>	<b>21 (2.67%)</b>	<b>08 (1.01%)</b>	<b>0</b>	<b>13000</b>

**Source:** As per the office Record

Table 4.10 indicates the trend of applications received under RTI Act during the study period in District Rural and Development Agency Rewari. No application under RTI was received during the first two years of the study period viz. 2007 and 2008 whereas in the succeeding years the number of application received increased gradually and registered an almost increasing trend. Minimum number of application (2) received in 2009 on the other hand maximum number of application (257) received under RTI Act in 2014. There is no pendency regarding the disposal of the applications received under the RTI Act. Total number application received under the RTI Act during the study period from 2007 to 2015 in District Rural and Development Agency are 785. Out of 785 applications 21 which are 2.67% of the 785 went for the first appeal and 8 which is 1.01% of 785 went for the second appeal as a whole during the study period.

No disciplinary action was taken neither as whole nor year to year during the study period. An amount of 13000 Rupees was imposed during the study period as a whole, 10000 in 2014 and 3000 in 2015. A total number of 7.60 percent applications went for the first appeal in 2012 which is highest during the study period and 1.44 percent applications went for the first appeal in 2013 which is the lowest during the study period. The highest number of second appeal 2.83% received in 2015 and the lowest number 1.08% of second appeal are received in 2012.

**Table 4.11: RTI Record of District Election Office Rewari from 2007 to 2015**

Name of the Office/Dept.		District Election Office Rewari				
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>ed</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	08	08	Nil	Nil	Nil	Nil
2009	11	11	Nil	Nil	Nil	Nil
2010	33	33	Nil	Nil	Nil	Nil
2011	27	27	Nil	Nil	Nil	Nil
2012	27	27	Nil	Nil	Nil	Nil
2013	29	29	Nil	Nil	Nil	Nil
2014	41	41	Nil	Nil	Nil	Nil
2015	50	50	Nil	Nil	Nil	Nil
<b>Total</b>	<b>226</b>	<b>226</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

Table 4.11 indicates the record of RTI applications during the study period from 2007 to 2015 in election office in district Rewari. A total number of 226 application under RTI Act was received during the study period in the election office. Out of 226 all the 226 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal in the election office during the study period as result the disciplinary action and penalty are nil during the study period from 2007 to 2015 in the election office in Rewari district. No application under RTI was received in 2007 whereas highest number of RTI application (50) were received in 2015 and lowest number of

application (8) received in 2008. The above table shows an increasing rate in RTI applications from 2008 to 2015.

**Table 4.12: RTI Record of District Statistical Office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. District Statistical Office Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	02	02	Nil	Nil	Nil	Nil
<b>2010</b>	02	02	Nil	Nil	Nil	Nil
<b>2011</b>	02	02	Nil	Nil	Nil	Nil
<b>2012</b>	06	06	Nil	Nil	Nil	Nil
<b>2013</b>	02	02	Nil	Nil	Nil	Nil
<b>2014</b>	06	06	Nil	Nil	Nil	Nil
<b>2015</b>	07	07	Nil	Nil	Nil	Nil
<b>Total</b>	<b>27</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.12 indicates the record of RTI applications during the study period from 2007 to 2015 in statistical office in district Rewari. A total number of 27 application under RTI Act was received during the study period in the statistical office. Out of 27 all the 27 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal in the statistical office during the study period as result the disciplinary action and penalty are nil during the study period from 2007 to 2015 in the statistical office in Rewari district. No application under RTI was received in 2007 and 2008 whereas highest number of RTI application (7) were received in 2015 and lowest number of application (2) received in 2009, 2010, 2011 and 2013.

**Table 4.13: RTI Record of District Development and Panchayat Office Rewari( DDPO& BDPO Combined) from 2007 to 2015**

<b>Name of the Office/Dept.:- District Development and Panchayat Office Rewari ( DDPO &amp; BDPO Combined)</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	209	192 (91.86%)	08 (3.82%)	Nil	3	Nil
<b>2008</b>	289	267 (92.38%)	22 (7.61%)	03 (1.03%)	1	Nil
<b>2009</b>	192	179 (93.22%)	13 (6.77%)	10 (5.20%)	4	Nil
<b>2010</b>	310	310 (100%)	05 (1.61%)	02 (0.64%)	1	Nil
<b>2011</b>	292	285 (97.60)	09 (3.08%)	03 (1.02%)	1	Nil
<b>2012</b>	270	265 (98.14%)	15 (5.55%)	10 (3.70%)	5	Nil
<b>2013</b>	267	245 (91.76%)	10 (3.74%)	08 (2.99%)	5	15,000
<b>2014</b>	552	537 (97.28%)	15 (2.71%)	03 (0.54%)	1	Nil
<b>2015</b>	665	600 (90.22%)	25 (3.75%)	15 (2.25%)	9	15,000
<b>Total</b>	<b>3046</b>	<b>2880</b> <b>(94.55%)</b>	<b>122</b> <b>(4.005%)</b>	<b>54</b> <b>(1.77%)</b>	<b>30</b>	<b>30,000</b>

**Source:** As per the office Record

Table 4.13 indicates the trend of applications received under RTI Act during the study period in District Development and Panchayat Office Rewari (DDPO & BDPO Combined) from 2007 to 2015. A total number of 3046 applications were received under RTI Act during the study period in District Development and Panchayat Office Rewari (DDPO & BDPO Combined) from 2007 to 2015. The above table shows almost an increasing trend in application received under the RTI Act during the study period. The highest number of RTI applications 665 were received in 2015 and the lowest number of application (192) were received in 2009. The overall disposal rate of the RTI applications is 94.55% and out of 3046 RTI applications 4.005% applications went for the first appeal and 1.77% applications went for the second appeal. The highest disposal rate in 2010 which is 100 and the lowest disposal rate is

in 2015 which is 90.22%. The overall pendency rate is 5.44%. The maximum number of RTI application (25) went for the first appeal in 2015 but the highest percent (7.61%) of RTI application went for the first appeal in 2008. The lowest number of RTI application (8) went for the first appeal is in 2007 but the lowest percent (1.61%) of RTI applications is in 2010. The highest number of RTI application (15) went for the second appeal is in 2015 but the highest percent (5.20%) of RTI application went for the second appeal is in 2009. The lowest number of RTI application (2) went for the second appeal is in 2010 but the lowest percent (0.54%) of RTI application went for the second appeal is in 2014. Total 30 disciplinary action were taken during the study period from 2007 to 2015 as a whole. The maximum numbers of disciplinary action (9) were taken in 2015 and the minimum number of disciplinary action (1) was taken in 2008,2010,2011 and 2014. A total amount of 30000 rupees was paid as penalty during the study period from 2007 to 2015, 15000 in 2013 and 15000 in 2015 in District Development and Panchayat Office Rewari(DDPO & BDPO Combined).

**Table 4.14: RTI Record of District Forest office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. : Forest office Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	06	06	Nil	Nil	Nil	Nil
<b>2010</b>	05	05	Nil	Nil	Nil	Nil
<b>2011</b>	11	11	Nil	Nil	Nil	Nil
<b>2012</b>	17	17	Nil	Nil	Nil	Nil
<b>2013</b>	21	21	Nil	Nil	Nil	Nil
<b>2014</b>	43	43	Nil	Nil	Nil	Nil
<b>2015</b>	47	47	Nil	Nil	Nil	Nil
<b>Total</b>	<b>150</b>	<b>150</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source : Information Collected through RTI No. 1240



Table 4.14 indicates the record of RTI applications during the study period from 2007 to 2015 in District Forest office Rewari from 2007 to 2015. A total number of 150 application under RTI Act was received during the study period in the District Forest office Rewari from 2007 to 2015. Out of 150 all the 150 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal in District Forest office Rewari during the study period from 2007 to 2015 as result the disciplinary action and penalty are nil during the study period from 2007 to 2015 in the District Forest office Rewari from 2007 to 2015. No application under RTI was received in 2007 and 2008 whereas highest numbers of RTI application (47) were received in 2015 and lowest number of application (5) received in 2010.

**Table 4.15: RTI Record of Haryana BijliVitrان Nigam Rewari( Combined Information Of 7 Offices) from 2007 to 2015**

<b>Name of the Office/Dept. Haryana BijliVitrان Nigam Rewari ( Combined Information Of 7 Offices)</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2ed Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	10	10	Nil	Nil	Nil	Nil
<b>2008</b>	46	46	Nil	Nil	Nil	Nil
<b>2009</b>	70	70	04 (5.71%)	Nil	Nil	Nil
<b>2010</b>	172	172	20 (11.62%)	03 (1.74%)	Nil	Nil
<b>2011</b>	228	228	50 (21.92%)	05 (2.19%)	Nil	Nil
<b>2012</b>	144	144	25 (17.36%)	Nil	Nil	Nil

<b>2013</b>	192	192	40 (20.83%)	07 (3.64%)	Nil	Nil
<b>2014</b>	177	177	55 (31.07%)	10 (5.64%)	Nil	7000
<b>2015</b>	217	217	60 (27.64%)	15 (6.91%)	Nil	7000
<b>Total</b>	<b>1256</b>	<b>1256</b>	<b>254</b> <b>(20.22%)</b>	<b>40</b> <b>(3.18%)</b>	<b>0</b>	<b>14000</b>

**Source:** As per the office Record

Table 4.15 indicates the trend of applications received under RTI Act during the study period in office of Haryana BijliVitrان Nigam Rewari from 2007 to 2015. A total number of 1256 applications were received under RTI Act during the study period in office of Haryana BijliVitrان Nigam Rewari from 2007 to 2015. The above table shows almost an increasing trend in application received under the RTI Act during the study period. The highest number of RTI applications 228 were received in 2011 and the lowest number of application (10) were received in 2007. The overall disposal rate of the RTI applications is 100% and out of 1256 applications received under RTI Act 20.22% applications went for the first appeal and 3.18% applications went for the second appeal. The maximum number of RTI application (60) went for the first appeal in 2015 but the highest percent (31.7%) of RTI application went for the first appeal in 2014. The lowest number of RTI application (4) went for the first appeal is in 2009 which is 5.71% of the total applications received under RTI Act in the office of Haryana BijliVitrان Nigam Rewari in 2009. No application went for the first appeal in 2007 and 2008. The highest number of RTI application (15) went for the second appeal is in 2015 which is 6.91% of the total application received under RTI Act in 2015. The lowest number of RTI application (3) went for the second appeal is in 2010 which is 1.74% of the total application received under RTI Act in 2010. None of the 4 RTI application received in first appeal went for the second appeal in 2009 and none of the 25 RTI application received as first appeal went for the second appeal in 2012. A total amount of 14000 rupees was paid as penalty during the study period from 2007 to 2015 the office of Haryana BijliVitrان Nigam Rewari, 7000 in 2014 and 7000 in 2015.

**Table 4.16: RTI Record of District Food and Supply office Rewari from 2007 to 2015**

Name of the Office/Dept. District Food and Supply office Rewari						
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>ed</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	Nil	Nil	Nil	Nil	Nil	Nil
2009	Nil	Nil	Nil	Nil	Nil	Nil
2010	110	110	07 (6.36%)	Nil	Nil	Nil
2011	186	186	08 (4.30%)	Nil	Nil	Nil
2012	182	182	11 (6.04%)	02 (1.09%)	Nil	Nil
2013	190	190	12 (6.31%)	02 (1.05%)	Nil	Nil
2014	191	191	14 (7.32%)	01 (0.52%)	Nil	Nil
2015	202	202	19 (9.40%)	04 (1.98%)	Nil	Nil
<b>Total</b>	<b>1061</b>	<b>1061</b>	<b>19</b> <b>(1.79%)</b>	<b>04</b> <b>(0.37%)</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

Table 4.16 indicates the trend of applications received under RTI Act during the study period in District Food and Supply office Rewari from 2007 to 2015. No application under RTI was received during the first three years of the study period viz. 2007 and 2008 and 2009 whereas in the succeeding years the number of application received increased gradually and registered an increasing trend. Minimum number of application (110) received in 2010 on the other hand maximum number of application (202) received under RTI Act in 2015. There is no pendency regarding the disposal of the applications received under the RTI Act. Total number application received under the RTI Act during the study period from 2007 to 2015 in District Food and Supply office Rewari are 1061. Out of 1061 applications 19 which is 1.79% of the 1061 went for the first appeal and 4 which is 0.37% of 1061 went for the second appeal as a whole during the study period. No disciplinary action was taken neither as whole nor year to year during the study period. The maximum number of RTI application (19)

went for the first appeal in 2015 which is (9.40%) of total RTI application received under RTI Act in 2015. The lowest number of RTI application (7) went for the first appeal is in 2010 which is 6.36% of the total applications received under RTI Act in period in District Food and Supply office Rewari in 2010 . No application went for the first appeal in 2007 and 2008 and 2009. The highest number of RTI application (4) went for the second appeal is in 2015 which is 1.98% of the total application received under RTI Act in 2015. The lowest number of RTI application (2) went for the second appeal is in 2014 which is 0.52% of the total application received under RTI Act in 2014. None of the 7 RTI applications received as first appeal in 2010 went for the second appeal. No disciplinary action was taken or penalty imposed neither as a whole nor year to year during the study period in period from 2007 to 2015 in District Food and Supply office Rewari

**Table 4.17: RTI Record of ZilaSainik Board Rewari from 2007 to 2015**

<b>Name of the Office/Dept. ZilaSainik Board Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	1	1	Nil	Nil	Nil	Nil
<b>2008</b>	4	4	Nil	Nil	Nil	Nil
<b>2009</b>	4	4	Nil	Nil	Nil	Nil
<b>2010</b>	6	6	Nil	Nil	Nil	Nil
<b>2011</b>	14	14	Nil	Nil	Nil	Nil
<b>2012</b>	5	5	Nil	Nil	Nil	Nil
<b>2013</b>	19	19	Nil	Nil	Nil	Nil
<b>2014</b>	21	21	Nil	Nil	Nil	Nil
<b>2015</b>	23	23	Nil	Nil	Nil	Nil
<b>Total</b>	<b>97</b>	<b>97</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.17 indicates the record of RTI applications during the study period from 2007 to 2015 the office of ZilaSainik Board Rewari from 2007 to 2015. A total number of 97 applications under RTI Act was received during the study period in ZilaSainik Board Rewari.

Out of 97 all the 97 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal in Zila Sainik Board Rewari during the study period as result the disciplinary action and penalty are nil from 2007 to 2015 in the Zilasainak Board office in Rewari district. The highest number of application (23) under RTI were received in 2015 and lowest number of application (1) received in 2007. The above table shows an increasing rate in RTI applications from 2008 to 2015.

**Table 4.18: RTI Record of Marketing Board Rewari from 2007 to 2015**

<b>Name of the Office/Dept. Marketing Board Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	4	4	Nil	Nil	Nil	Nil
<b>2008</b>	6	6	Nil	Nil	Nil	Nil
<b>2009</b>	17	17	Nil	Nil	Nil	Nil
<b>2010</b>	43	43	1 (2.32%)	Nil	Nil	Nil
<b>2011</b>	56	56	1 (1.78%)	Nil	Nil	Nil
<b>2012</b>	27	27	3 (11.11%)	3 (11.11%)	Nil	Nil
<b>2013</b>	27	27	Nil	Nil	Nil	Nil
<b>2014</b>	10	10	1 (10%)	1 (10%)	Nil	Nil
<b>2015</b>	32	32	2 (6.25%)	1 (3.12%)	Nil	Nil
<b>Total</b>	<b>222</b>	<b>222</b>	<b>08</b> <b>(3.60%)</b>	<b>05</b> <b>(2.25%)</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.18 indicates the trend of applications received under RTI Act during the study period in the office of Marketing Board Rewari from 2007 to 2015. No application under RTI was received during the first three years of the study period viz. 2007 and 2008 and 2009 and in 2013. Minimum number of application (4) received in 2007 on the other hand maximum number of application (56) received under RTI Act in 2011. There is no pendency regarding the disposal of the applications received under the RTI Act. Total number application received under the RTI Act during the study

period from 2007 to 2015 in the office of Marketing Board Rewari from 2007 to 2015 is 222. Out of 222 applications 8 which is 3.60% of the 222 went for the first appeal and 5 which is 2.25% of 222 went for the second appeal as a whole during the study period. No disciplinary action was taken neither as whole nor year to year during the study period. The maximum number of RTI application (3) went for the first appeal in 2012 which is (11.11%) of total RTI application received under RTI Act in 2012. The lowest number of RTI application (1) went for the first appeal is in 2010, 2011 and 2014 but the lowest percent (1.78%) of RTI application received in 2011. No application went for the first appeal in 2007 and 2008 and 2009 and 2014. The highest number of RTI application (3) went for the second appeal is in 2012 which is 11.11% of the total application received under RTI Act in 2012. The lowest number of RTI application (1) went for the second appeal is in 2014 and 2015 but the lowest percent (3.12%) of RTI application received in. no application went for the second appeal in 2010 and 2011. No disciplinary action was taken or penalty imposed neither as a whole nor year to year during the study period in period from 2007 to 2015 in the office of Marketing Board Rewari from 2007 to 2015

**Table 4.19: RTI Record of Post office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. Post office Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	3	3	Nil	Nil	Nil	Nil
<b>2010</b>	15	15	Nil	Nil	Nil	Nil
<b>2011</b>	27	27	2 (7.40%)	Nil	Nil	Nil
<b>2012</b>	41	41	5 (12.19%)	Nil	Nil	Nil
<b>2013</b>	85	85	9 (10.58%)	Nil	Nil	Nil
<b>2014</b>	125	125	33 (26.4%)	Nil	Nil	Nil
<b>2015</b>	55	55	9 (16.36%)	Nil	Nil	Nil
<b>Total</b>	<b>351</b>	<b>351</b>	<b>58 (16.52%)</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

Table 4.19 indicates the trend of applications received under RTI Act during the study period in Post office Rewari from 2007 to 2015. No application under RTI was received during the first two years of the study period viz. 2007 and 2008 whereas in the succeeding years the number of application received increased gradually and registered an increasing trend except 2015. Minimum number of application (3) received in 2009 on the other hand maximum number of application (125) received under RTI Act in 2014. There is no pendency regarding the disposal of the applications received under the RTI Act. Total number application received under the RTI Act during the study period from 2007 to 2015 in Post office Rewari are 351. Out of 351 applications 58 which is 16.52% of the 351 went for the first appeal and no application under RTI went for the second appeal neither as a whole nor year to year. No disciplinary action was taken and penalty imposed neither as whole nor year to year during the study period. The maximum number of RTI application (33) went for the first appeal in 2014 which is (26.4%) of total RTI application received under RTI Act in 2014. The lowest number of RTI application (2) went for the first appeal is in 2011 which is 7.4% of the total applications received under RTI Act in Post office Rewari in 2010. No application went for the first appeal in 2007 and 2008.

**Table 4.20: RTI Record of Health Department in Rewari District from 2007 to 2015**

<b>Name of the Office/Dept. Health Department ( CMO, SMO, Malaria Officer, Ayurvedic officer)</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	17	17	Nil	Nil	Nil	Nil
<b>2008</b>	35	35	Nil	Nil	Nil	Nil
<b>2009</b>	48	48	Nil	Nil	Nil	Nil
<b>2010</b>	115	115	Nil	Nil	Nil	Nil
<b>2011</b>	84	84	2 (2.38%)	Nil	Nil	Nil
<b>2012</b>	97	97	3 (3.09%)	Nil	Nil	Nil
<b>2013</b>	271	271	12 (4.42%)	Nil	Nil	Nil
<b>2014</b>	168	168	10 (5.95%)	Nil	Nil	Nil
<b>2015</b>	293	293	14 (4.77%)	Nil	Nil	Nil
<b>Total</b>	<b>1128</b>	<b>1128</b>	<b>41 (3.63%)</b>	<b>0</b>	<b>0</b>	<b>0</b>

Source: As per the office Record

Table 4.20 indicates the trend of applications received under RTI Act during the study period in Health Department in Rewari District from 2007 to 2015. A total number of 1128 applications received under RTI Act during the study period from 2007 to 2015 in health dept. of Rewari District. All the 1128 application received under RTI Act were disposed off and there is no pendency regarding the disposal of the RTI Applications in health dept. of Rewaridistrict. Minimum number of application (17) received in 2007 on the other hand maximum number of application (293) received under RTI Act in 2015. Out of total 1128 applications 41 which is 3.63% of the 1128 went for the first appeal and no application under RTI went for the second appeal neither as a whole nor year to year. No disciplinary action was taken and penalty imposed neither as whole nor year to year during the study period. No application went for the first appeal in the first four years of the study period in 2007, 2008, 2009 and 2010. The maximum number of RTI application (14) went for the first appeal in 2015 but the highest percent (5.95%) of RTI application received as first appeal is in 2014. The lowest number of RTI application (2) went for the first appeal is in 2011 which is 2.38% of the total applications received under RTI Act in Health Department in Rewari District in 2011.

**Table 4.21: RTI Record of BSNL Rewari from 2007 to 2015**

<b>Name of the Office/Dept. BSNL Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	5	5	Nil	Nil	Nil	Nil
<b>2009</b>	20	20	Nil	Nil	Nil	Nil
<b>2010</b>	42	42	Nil	Nil	Nil	Nil
<b>2011</b>	55	55	Nil	Nil	Nil	Nil
<b>2012</b>	67	67	2 (2.98%)	Nil	Nil	Nil
<b>2013</b>	102	102	2 (1.96%)	Nil	Nil	Nil
<b>2014</b>	120	120	4 (3.33%)	Nil	Nil	Nil
<b>2015</b>	135	135	5 (3.70%)	Nil	Nil	Nil

**Source:** As per the office Record



Table 4.21 indicates the trend of applications received under RTI Act during the study period in office of BSNL Rewari from 2007 to 2015. A total number of 546 applications were received under RTI Act during the study period in office of BSNL Rewari from 2007 to 2015. The above table shows an increasing trend in application received under the RTI Act during the study period. All the 546 application received under RTI Act were disposed off and there is no pendency regarding the disposal of the RTI Applications in BSNL Rewari from 2007 to 2015. No disciplinary action was taken and penalty imposed neither as whole nor year to year during the study period. The highest number of RTI applications (135) were received in 2015 and the lowest number of application (5) were received in 2008. The overall disposal rate of the RTI applications is 100% and out of 546 applications receives under RTI Act 13 applications went for the first appeal which is 2.38% of the total applications received under RTI during the study period as a whole. The maximum number of RTI application (5) went for the first appeal which is 3.70% of total applications received in 2015. The lowest number of RTI application (2) went for the first appeal is in 2012 and 2013 but the lowest percent of applications received under RTI as first appeal is 1.96% in 2013. No application went for the first appeal in 2007, 2008, 2009 and 2010. No application received under RTI Act as first appeal went for the second appeal neither as whole nor year to year.

**Table 4.22: RTI Record of Education Dept. Rewari (DEO, DEEO, DPC, BEO, BEEO) from 2007 to 2015**

<b>Name of the Office/Dept. Education Dept. Rewari ( DEO, DEEO, DPC, BEO, BEEO)</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2ed Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	20	20	Nil	Nil	Nil	Nil
<b>2008</b>	32	32	Nil	Nil	Nil	Nil
<b>2009</b>	50	50	1 (2%)	Nil	Nil	Nil
<b>2010</b>	78	78	3 (3.84%)	Nil	Nil	Nil
<b>2011</b>	90	90	10 (11.11%)	Nil	Nil	Nil
<b>2012</b>	150	150	13 (8.66%)	1 (0.66%)	Nil	Nil

<b>2013</b>	200	200	24 (12%)	2 (1%)	Nil	Nil
<b>2014</b>	160	160	31 (29.4%)	2 (1.25%)	Nil	Nil
<b>2015</b>	240	240	42 (17.5%)	5 (2.08%)	Nil	Nil
<b>Total</b>	<b>1020</b>	<b>1020</b>	<b>124 (12.15%)</b>	<b>10 (0.98%)</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.22 indicates the trend of applications received under RTI Act during the study period in EducationDeptRewari from 2007 to 2015. The table shows an increasing trend regarding RTI applications received under RTI Act during the Study period from 2007 to 2015. Minimum number of application (20) received in 2007 on the other hand maximum number of application (240) received under RTI Act in 2015. There is no pendency regarding the disposal of the applications received under the RTI Act. Total number applications received under the RTI Act during the study period from 2007 to 2015 in Education DeptRewari are 1024. Out of 1024 applications 124 applications which is 1.79% of the 1024 went for the first appeal and 410 applications which is 0.37% of 1024 went for the second appeal as a whole during the study period. No disciplinary action was taken neither as whole nor year to year during the study period. The maximum number of RTI application (42) went for the first appeal in 2015 which is (17.5%) of total RTI application received under RTI Act in 2015. The lowest number of RTI application (1) went for the first appeal is in 2009 which is 2% of the total applications received under RTI Act in period in Education Dept.Rewari in 2009. No application went for the first appeal in 2007 and 2008. The highest number of RTI application (5) went for the second appeal is in 2015 which is 2.08% of the total application received under RTI Act in 2015. The lowest number of RTI application (1) went for the second appeal is in 2012 which is 0.66% of the total application received under RTI Act in 2012. None of the 14 RTI applications received as first appeal in 2009,2010 and 2011 went for the second appeal.

**Table 4.23: RTI Record of TehsilRewari from 2007 to 2015**

Name of the Office/Dept. Tehsil Rewari						
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2ed Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	30	30	Nil	Nil	Nil	Nil
2008	54	54	Nil	Nil	Nil	Nil
2009	92	92	Nil	Nil	Nil	Nil
2010	133	133	20 (15.03%)	Nil	Nil	Nil
2011	162	162	27 (16.66%)	Nil	Nil	Nil
2012	368	368	44 (11.95%)	2 (0.54%)	1	Nil
2013	314	314	30 (9.55%)	4 (1.27%)	1	Nil
2014	345	345	64 (18.55%)	1 (0.28%)	1	Nil
2015	321	321	70 (21.80%)	3 (0.93%)	1	Nil
<b>Total</b>	<b>1819</b>	<b>1819</b>	<b>255</b> <b>(14.01%)</b>	<b>10</b> <b>(0.54%)</b>	<b>4</b>	<b>0</b>

Source: As per the office Record

Table 4.23 indicates the trend of applications received under RTI Act during the study period in D Tehsil Rewari from 2007 to 2015. A total number of 1819 applications were received under RTI Act during the study period Tehsil Rewari from 2007 to 2015. The above table shows the RTI trend in Tehsil Rewari during the study period from 2007 to 2015. The highest number of RTI applications (368) were received in 2012 and the lowest number of application (30) were received in 2007. The overall disposal rate of the RTI applications is 100% and out of 1819 applications RTI applications 255 applications which is 14.01% of 1819 went for the first appeal and 10 applications which is 0.55% of 1819 applications went for the second appeal. The maximum number of RTI application (70) went for the first appeal in 2015 which is 21.80% of total RTI applications received under the RTI Act in 2015. The lowest number of RTI application (20) went for the first appeal is in 2010 but the lowest percent (9.55%) of RTI applications is in 2013. The highest number of RTI application (4) went for the second appeal which is 1.27% of total applications

received under RTI Act in 2013 The lowest number of RTI application (1) went for the second appeal is in 2014 which is 0.28% of the total applications received under the RTI Act in 2014.Total 4 disciplinary action were taken during the study period from 2007 to 2015 as a whole. No disciplinary action was taken from 2007 to 2011 during the study period. During the first three years of the study period no applications under RTI ACT was received. None of the 47 applications received under RTI Act went for the second appeal. No penalty was imposed during the study period neither as a whole nor year to year.

**Table 4.24: RTI Record of Employment Office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. Employment Office Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	1	1	Nil	Nil	Nil	Nil
<b>2010</b>	2	2	Nil	Nil	Nil	Nil
<b>2011</b>	2	2	Nil	Nil	Nil	Nil
<b>2012</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2013</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2014</b>	6	6	Nil	Nil	Nil	Nil
<b>2015</b>	5	5	Nil	Nil	Nil	Nil
<b>Total</b>	<b>16</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.24 indicates the record of RTI applications during the study period from 2007 to 2015 in the office of Employment Office Rewari. A total number of 16 applications under RTI Act was received during the study period. In 2007,2008, 2012 and 2013 no RTI application received under RTI Act in employment office. Out of 16 all the 16 applications were disposed off. So there is no pendency regarding the

disposal of the application neither as a whole nor year to year. No application went for the first appeal during the study period as result the disciplinary action and penalty are nil from 2007 to 2015 in the employment office. The highest number of application (6) under RTI were received in 2014 and lowest number of application (1) received in 2007.

**Table 4.25: RTI Record of Municipal Council Rewari from 2007 to 2015**

<b>Name of the Office/Dept. Municipal Committee Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	5	5	Nil	Nil	Nil	Nil
<b>2008</b>	13	11 (84.61%)	2 (15.38)	Nil	Nil	Nil
<b>2009</b>	12	12 (100%)	3 (25%)	Nil	Nil	Nil
<b>2010</b>	23	21 (91.30%)	2 (8.69%)	Nil	Nil	Nil
<b>2011</b>	36	32 (88.88%)	4 (11.11%)	Nil	Nil	Nil
<b>2012</b>	43	39 (90.67%)	2 (4.65%)	2 (4.65%)	Nil	Nil
<b>2013</b>	76	68 (89.47%)	8 (10.52)	4 (10.52%)	Nil	3000
<b>2014</b>	92	86 (93.47%)	6 (6.52%)	5 (5.43%)	Nil	8000
<b>2015</b>	102	93 (91.17%)	9 (8.82%)	7 (6.86%)	Nil	10000
<b>Total</b>	<b>402</b>	<b>367 (91.29%)</b>	<b>36 (8.95%)</b>	<b>18 (4.47%)</b>	<b>0</b>	<b>21000</b>

**Source:** As per the office Record

Table 4.25 indicates the trend of applications received under RTI Act during the study period in office of Municipal Council. A total number of 402 applications were received under RTI Act during the study period in office of Municipal Council Rewari. The above table shows almost an increasing trend in application received under the RTI Act during the study period. The disposal rate of RTI applications received during the study period is 91.29%. the highest disposal rate during the study period is 100% in 2009 and lowest is 84.61% in 2008. Out of 402 applications 36 applications which is 8.95% of 402 went for the first appeal and 18 applications which is 4.47% of 402 went for the second appeal. No disciplinary was taken neither

as a whole nor year to year. An amount of 21000 Rs was collected as penalty for whole study period. The highest number of RTI applications (102) were received in 2015 and the lowest number of application (5) were received in 2007. Out of 402 applications received under RTI Act 20.22% applications went for the first appeal and 3.18% applications went for the second appeal. The maximum number of RTI application (9) went for the first appeal in 2015 but the highest percent (11.11%) of RTI application went for the first appeal in 2011. The lowest number of RTI application (2) went for the first appeal is in 2010 and 2012 but the lowest percent (4.65%) of RTI applications is in 2012. The maximum number of RTI application (7) went for the second appeal in 2015 but the highest percent (10.52%) of RTI application went for the first appeal in 2013. The lowest number of RTI application (2) went for the second appeal is in 2012 which is percent (4.65%) of RTI applications is in 2012.

**Table 4.26: RTI Record of District child and welfare department Rewari from 2007 to 2015**

Name of the Office/Dept. women and child welfare						
Year	RTI App. Rec.	App. Disposed Off	App. For 1 <sup>st</sup> Appeal	App. For 2 <sup>nd</sup> Appeal	Disciplinary Action Taken	Penalty Paid in Amount
2007	Nil	Nil	Nil	Nil	Nil	Nil
2008	Nil	Nil	Nil	Nil	Nil	Nil
2009	4	4	Nil	Nil	Nil	Nil
2010	9	9	Nil	Nil	Nil	Nil
2011	13	13	Nil	Nil	Nil	Nil
2012	25	25	Nil	Nil	Nil	Nil
2013	30	30	Nil	Nil	Nil	Nil
2014	39	39	Nil	Nil	Nil	Nil
2015	27	27	Nil	Nil	Nil	Nil
<b>Total</b>	<b>137</b>	137	0	0	0	0

Source: As per the office Record

Table 4.26 indicates the record of RTI applications during the study period from 2007 to 2015 in the office of District child and welfare department Rewari. A total number of 137 applications under RTI Act were received during the study period. In 2007 and 2008 no RTI application received under RTI Act in District child and welfare department Rewari. Out of 16 all the 16 applications were disposed off. So there is no

pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal during the study period as result the disciplinary action and penalty are nil from 2007 to 2015 in the concerned office. The highest number of application (39) under RTI was received in 2014 and lowest number of application (4) received in 2008.

**Table 4.27: RTI Record of Mining office Rewarifrom 2007 to 2015**

<b>Name of the Office/Dept. Mining officeRewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	1	1	Nil	Nil	Nil	Nil
<b>2010</b>	1	1	Nil	Nil	Nil	Nil
<b>2011</b>	3	3	Nil	Nil	Nil	Nil
<b>2012</b>	5	5	Nil	Nil	Nil	Nil
<b>2013</b>	4	4	Nil	Nil	Nil	Nil
<b>2014</b>	7	7	Nil	Nil	Nil	Nil
<b>2015</b>	8	8	Nil	Nil	Nil	Nil
<b>Total</b>	<b>29</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.27 indicates the record of RTI applications during the study period from 2007 to 2015 in the office of Mining office Rewari. A total number of 29 applications under RTI Act were received during the study period. In 2007 and 2008 no RTI application received under RTI Act in Mining office Rewari. Out of 29 all the 29 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal during the study period as result the second appeal, disciplinary action and penalty are nil from 2007 to 2015 in the concerned office. The highest number of application (8) under RTI was received in 2015 and lowest number of application (1) received in 2009 and 2010.

**Table 4.28: RTI Record of District Horticulture office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. District Horticulture Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2008</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2009</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2010</b>	2	2	Nil	Nil	Nil	Nil
<b>2011</b>	4	4	Nil	Nil	Nil	Nil
<b>2012</b>	3	3	Nil	Nil	Nil	Nil
<b>2013</b>	7	7	Nil	Nil	Nil	Nil
<b>2014</b>	10	10	Nil	Nil	Nil	Nil
<b>2015</b>	9	9	Nil	Nil	Nil	Nil
<b>Total</b>	<b>33</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.28 indicates the record of RTI applications during the study period from 2007 to 2015 in Horticulture office Rewari. A total number of 33 applications under RTI Act were received during the study period. In 2007, 2008 and 2009 no RTI application received under RTI Act in Horticulture office Rewari. Out of 33 applications all the 33 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal during the study period as result the second appeal, disciplinary action and penalty are nil from 2007 to 2015 in the concerned office. The highest number of application 10) under RTI was received in 2014 and lowest number of application (2) received in 2010.



**Table 4.29: RTI Record of Red Cross office Rewari from 2007 to 2015**

<b>Name of the Office/Dept. Red Cross Rewari</b>						
<b>Year</b>	<b>RTI App. Rec.</b>	<b>App. Disposed Off</b>	<b>App. For 1<sup>st</sup> Appeal</b>	<b>App. For 2<sup>ed</sup> Appeal</b>	<b>Disciplinary Action Taken</b>	<b>Penalty Paid in Amount</b>
<b>2007</b>	2	2	Nil	Nil	Nil	Nil
<b>2008</b>	5	5	Nil	Nil	Nil	Nil
<b>2009</b>	6	6	Nil	Nil	Nil	Nil
<b>2010</b>	Nil	Nil	Nil	Nil	Nil	Nil
<b>2011</b>	5	5	Nil	Nil	Nil	Nil
<b>2012</b>	8	8	Nil	Nil	Nil	Nil
<b>2013</b>	5	5	Nil	Nil	Nil	Nil
<b>2014</b>	4	4	Nil	Nil	Nil	Nil
<b>2015</b>	1	1	Nil	Nil	Nil	Nil
<b>Total</b>	<b>36</b>	<b>36</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Source:** As per the office Record

Table 4.29 indicates the record of RTI applications during the study period from 2007 to 2015 in Red Cross office Rewari. A total number of 36 applications under RTI Act were received during the study period. In 2010 no RTI application received under RTI Act in Red Cross office Rewari. Out of 36 applications all the 36 applications were disposed off. So there is no pendency regarding the disposal of the application neither as a whole nor year to year. No application went for the first appeal during the study period as result the second appeal, disciplinary action and penalty are nil from 2007 to 2015 in district Red Cross office Rewari. The highest number of application (8) under RTI was received in 2012 and lowest number of application (1) received in 2015.

**Table 4.30: Consolidated record of RTI of selected 23 offices/dept. of Rewari  
Town from 2007 to 2015**

<b>Sr No</b>	<b>Name of the office/Dept.</b>	<b>RTI App. Rec.</b>	<b>App. Dispose d Off</b>	<b>App. For 1<sup>st</sup> Appea l</b>	<b>App. For 2ed Appea l</b>	<b>Disciplinar y Action Taken</b>	<b>Penalty Paid in Amoun t</b>
1	Treasury office	101	101	Nil	Nil	Nil	Nil
2	District Planning Office	07	7	Nil	Nil	Nil	Nil
3	New and renewable office	08	8	Nil	Nil	Nil	Nil
4	Dristic Rural and Development Agency (DRDA)	785	785	21	8	Nil	3000
5	Election Office	226	226	Nil	Nil	Nil	Nil
6	Statistical Office	27	27	Nil	Nil	Nil	Nil
7	District Development and Panchayat Office	3046	2880	122	54	30	30000
8	Forest office	150	150	Nil	Nil	Nil	Nil
9	Electricity dept.	1256	1256	Nil	Nil	Nil	Nil
10	Employment Office	16	16	Nil	Nil	Nil	Nil
11	Education Dept.	1020	1020	124	10	Nil	Nil
12	ZilaSanikBoar d	97	97	Nil	Nil	Nil	Nil
13	Marketing Board	222	222	8	5	Nil	Nil
14	Tehsil	1819	1819	255	10	4	Nil
15	BSNL	546	546	13	Nil	Nil	Nil
16	Health Dept.	1128	1128	41	Nil	Nil	Nil
17	Post office	351	351	58	Nil	Nil	Nil
18	Food and Supply Dept.	1061	1061	19	4	Nil	Nil
19	Municipal Council	402	367	36	18	Nil	21000
20	Women and Child Welfare Dept.	137	137	Nil	Nil	Nil	Nil

<b>21</b>	Mining Office	29	29	Nil	Nil	Nil	Nil
<b>22</b>	Horticulture Office	33	33	Nil	Nil	Nil	Nil
<b>23</b>	Red Cross	36	36	Nil	Nil	Nil	Nil
	<b>Total</b>	<b>12500</b>	<b>12302</b>	<b>697</b>	<b>109</b>	<b>34</b>	<b>64000</b>

**Source:** As per the office Record

### Data Analysis:-

Data analysis is an integral part of a research. A researcher formulates a research plan and during its implementation, generates the data relating to the research problem keeping in view the research objectives. The data may be generated through primary sources, secondary sources or through both the methods. The data so collected is systematized, collated and analysed by adopting relevant tools. Data analysis forms the basis of the conclusions and observations about the study. Thus data analysis is a very crucial stage in a search.

The objective of the present study is to know the role of RTI Act to make democracy more strong. The researcher collected the data keeping the objective in mind. The primary data relating to the study has been generated according to the research plan. The primary data is collected is two type of respondents. One is information and second is PIOs/APIOs. The total number of 250 RTI applicants from selected 23 offices/dept. of Rewari town were identified through quota sampling and primary data have been generated through an interview schedule , a copy of which is enclosed to the present research report at Annexure-I.

The researcher contacted all 250 selected RTI applicants from 23 government offices/dept.to administer the interview schedule. But despite her best effort primary data could be generated from only 220 respondents; rest of the 30 selected respondents did not cooperate and denied to respond the interview schedule. Among these 30 respondents 26 were male and 4 were female. Out of there 30 respondents 18 from District Development and Panchayat office, 6 from Tehsil Rewari, 3 from Electricity Dept., 2 from Education Dept. and one from Health dept. 13 of them from general category, 10 from BC category, 5 from SC category and 2 from other category.

The researcher collected data from 38 PIOs/APIOs of all 23 offices/dept. through an interview schedule, a copy of which is enclosed to the present research report at (Annexure-II)

**Table 4.31: Number of PIOs/APIOs in selected 23 offices.**

<b>Sr No.</b>	<b>Name of the Office/Dept.</b>	<b>No. of Respondents</b>
1	Treasury office	1
2	District Planning Office	1
3	New and renewable office	1
4	District Rural and Development Agency (DRDA)	1
5	Election Office	1
6	Statistical Office	1
7	District Development and Panchayat Office	2
8	Forest office	1
9	Electricity dept.	7
10	Employment Office	1
11	Education Dept.	5
12	ZilaSanik Board	1
13	Marketing Board	1
14	Tehsil	1
15	BSNL	1
16	Health Dept.	4
17	Post office	1
18	Food and Supply Dept.	2
19	Municipal Council	1
20	Women and Child Welfare Dept.	1
21	Mining Office	1
22	Horticulture Office	1
23	Red Cross	1
	<b>Total</b>	<b>38</b>

#### 4.4. Primary data Analysis (Responses of PIOs/APIOs)

**Table 4.32:** Table showing the frequency and percentage of training of RTI of PIOs and APIOs in 23 government Offices of Rewari Town.

Training on RTI	No. of Respondents	Percent
Yes	12	31.6
No	26	68.4
Total	38	100.0

Source: Information from respondents

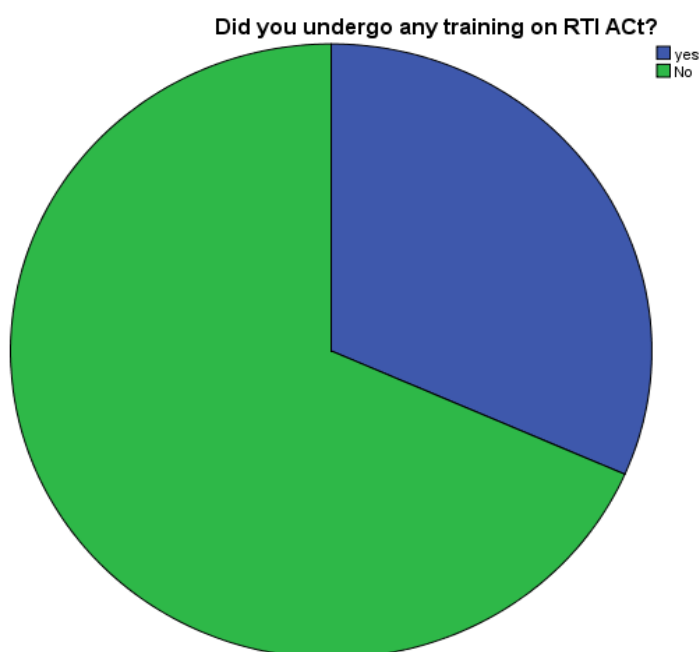


Figure 4.1

Table 4.32 and figure 4.1 are showing the responses of the question about RTI training of Public Information officers and Assistant Public Information Officers. Total number of PIOs and APIOs in the selected 23 offices are 38. Out of 38 respondents 12 ( which is 31.6% ) says yes they attended one or more than one training program about RTI to deal RTI related wok in the concerned office properly but 26 ( which is 68.4% ) respondents says no about training on RTI. The above pie chart (figure 5.1) also shows the same responses.

**Table 4.33: Table showing the frequency and percentage of responses that how many PIOs/APIOS have gone through RTI Act.**

Read RTI Act 2005	No. of Respondents	Percent
Yes	6	15.8
No	3	7.9
Not Complete	29	76.3
Total	38	100.0

Source: Information from respondents

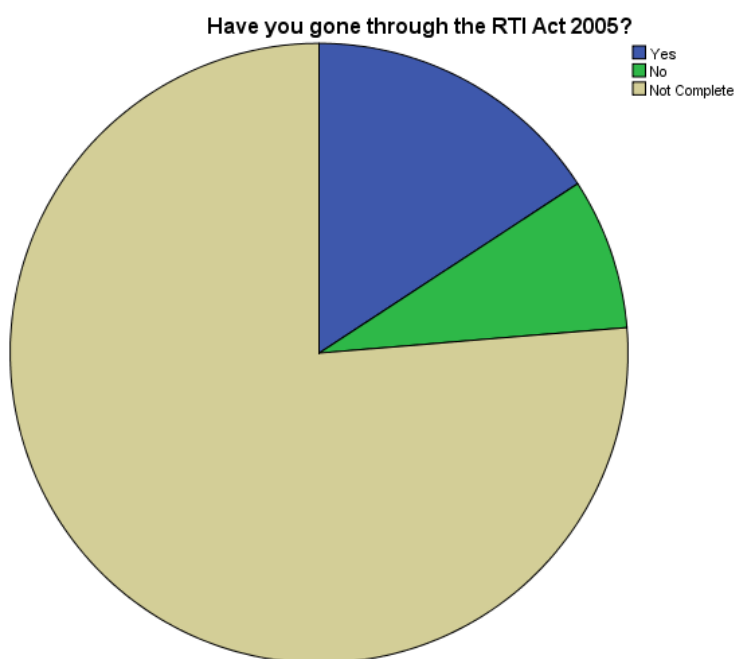


Figure 4.2

Table 4.33 and figure 4.2 are showing frequency and percentage of responses that how many respondents have gone through RTI Act. Out of 38 respondents 6 (which is 15.8 % of 38) say yes they have read complete RTI Act 2005. 3 respondents (which is 7.9 % of 38) say they did not read RTI Act 2005 and 29 respondents (which is 76.3% of 38) say yes they have read the Act but they did not read it completely. They have read only some important sections of the Act. The above pie chart also shows the responses of 38 respondents

**Table 4.34: Shows the frequency and percentage about the question on an average how much time do you spent per week on RTI?**

Time per week on RTI	No. of Respondents	Percent
Less than one hour	4	10.5
1-3 hours	19	50.0
4-7 hours	13	34.2
More than seven hours	2	5.3
Total	38	100.0

Source: Information from respondents

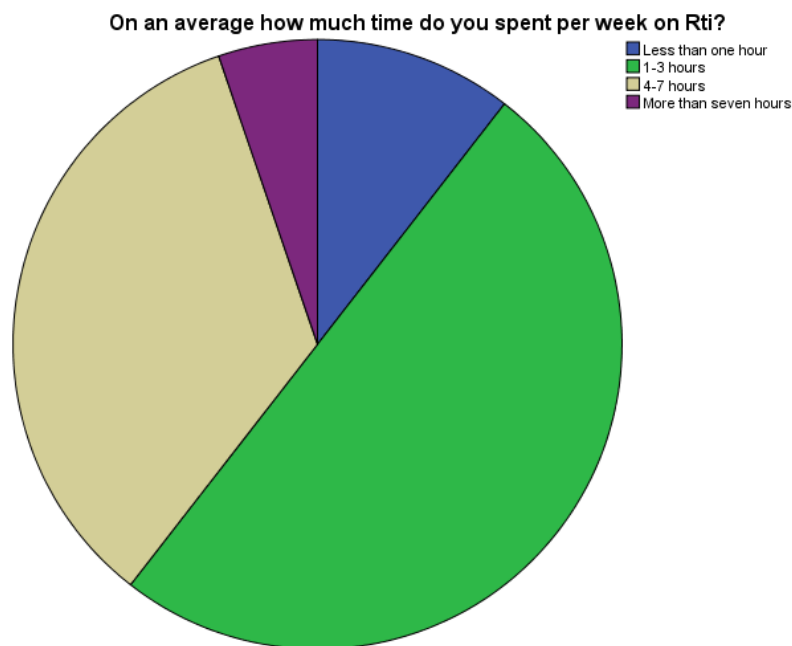


Figure 4.3

Table 4.34 and figure 4.3 are showing the frequency and percentage about the question on an average how much time do you spent per week on RTI? Out of 38 respondents 4 (which is 10.5 % of 38) spend o less than one hour on RTI work per week. 19 respondents (which is 50.0 % of 38) spend 1-3 hours on RTI work per week, 13 respondents (which is 34.2% of 38) spend 1-4 hours on RTI work per week 2 respondents (which is 5.3% of 38) spend more than seven hours on RTI work per week. The above pie chart also shows the same responses of 38 respondents

**Table 4.35: Shows the frequency and percentage about the question do you get timely and proper input from your colleagues to provide information sought under the RTI Act 2005?**

Inputs from colleagues	No. of Respondents	Percent
Yes	31	81.6
Not in some cases	7	18.4
Total	38	100.0

Source: Information from respondents

**Do you get timely and proper from your colleagues to provide information sought under the RTI Act 2005?**

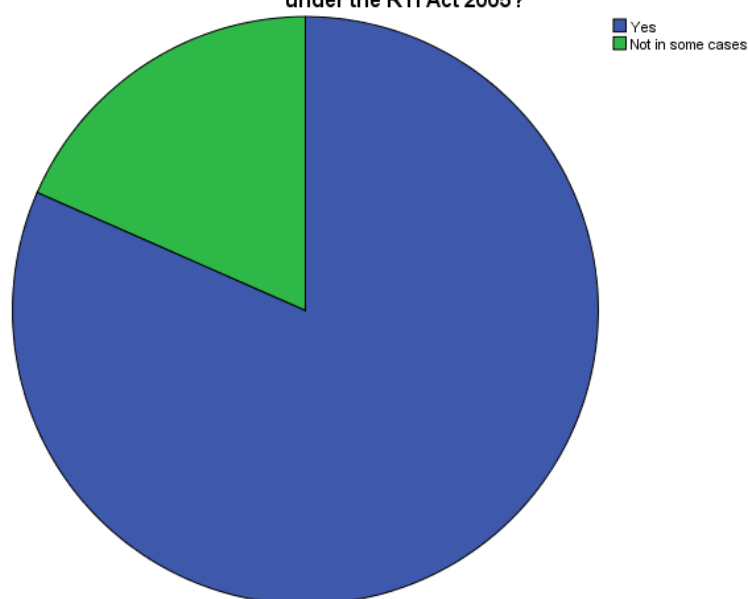


Figure 4.4

Above table 4.35 and figure 4.4 are showing the frequency and percentage about the question do you get timely and proper input from your colleagues to provide information sought under the RTI Act 2005? Out of 38 respondents 31 (which is 81.6 % of 38) yes they get help from their colleagues but 7 respondents (which is 18.4 % of 38) say they do not get help and proper inputs from their colleagues within time The above pie chart also shows the same responses of 38 respondents



**Table 4.36: Shows the frequency and percentage about the question do you have competent staff for your help?**

Competent staff to deal RTI	No. of Respondents	Percent
Yes	12	31.6
No	26	68.4
Total	38	100.0

Source: Information from respondents

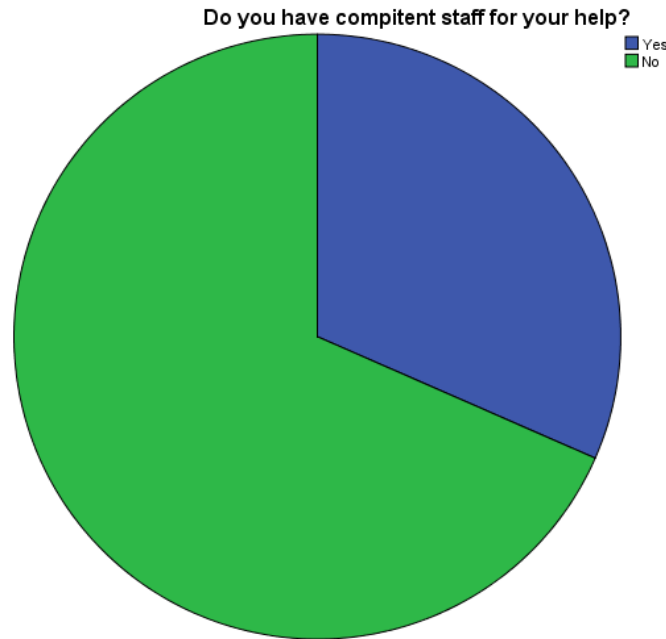


Figure 4.5

Above table 4.36 and figure 4.5 are showing the frequency and percentage about the question do you have competent staff for your help? Out of 38 respondents 12 (which is 31.6 % of 38) say, yes their Staff is competent to deal the work of RTI but 26 respondents (which is 68.4 % of 38) say their staff is not competent to deal the work regarding RTI in the concerned office. The above pie chart also shows the same responses of 38 respondents

**Table 4.37: Shows the frequency and percentage about the question do you provide any assistance to the RTI applicant?**

Assistance to RTI applicant	No. of Respondents	Percent
Yes	22	57.9
No	16	42.1
Total	38	100.0

Source: Information from respondents

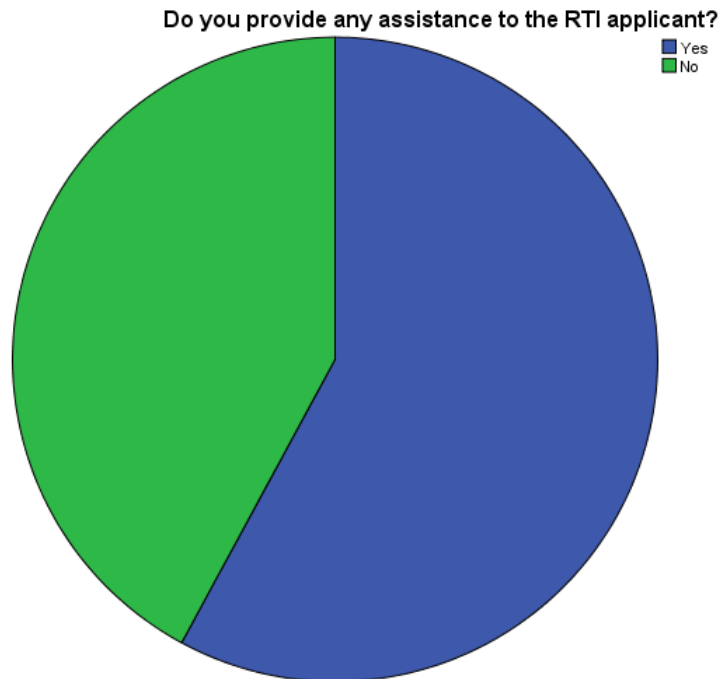


Figure 4.6

Table 4.37 and figure 4.6 are showing the frequency and percentage about the question do you provide any assistance to the RTI applicant? In the response of this question Out of 38 respondents 22 (which is 57.9 % of 38) say yes they provide assistance to the RTI applicant but 16 respondents (which is 42.1 % of 38) say they do not provide any assistance to the RTI applicant. The above pie chart also shows the same responses of 38 respondents

**Table 4.38: Shows the frequency and percentage about the question do you think RTI work as an additional burden on you?**

Is RTI an additional burden	No. of Respondents	Percent
Yes	7	18.4
No	9	23.7
Some times	22	57.9
Total	38	100.0

Source: Information from respondents

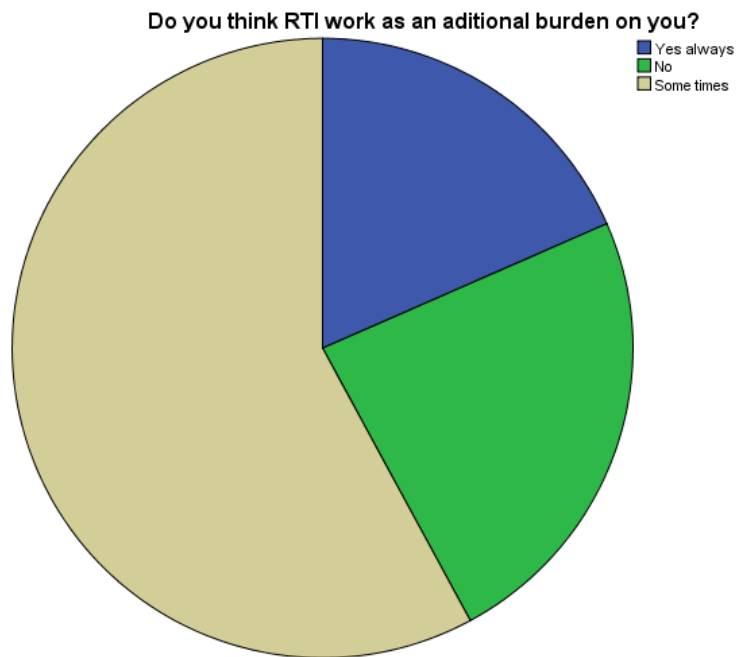


Figure 4.7

Table 4.38 and figure 4.7 are showing the frequency and percentage about the question do you think RTI work as an additional burden on you? In the response of this question Out of 38 respondents 7 (which is 18.4 % of 38) say yes RTI work is not an additional burden for them, 9 respondents (which is 23.7 % of 38) do not think RTI is an additional burden but 22 respondents (which is 57.9% of 38) say sometimes RTI become an additional burden for them. The above pie chart also shows the same responses of 38 respondents

**Table 4.39: Shows the frequency and percentage about the question do you think that all the records of your office are maintained/indexed in a form which facilitates disclosure of information under the Act?**

Are your Records maintained	No. of Respondents	Percent
Yes fully	9	23.7
No	2	5.3
Partially	27	71.1
Total	38	100.0

Source: Information from respondents

**Do you think that all the records of your office are maintained/indexed in a form which facilitates disclosure of information under the Act ?**

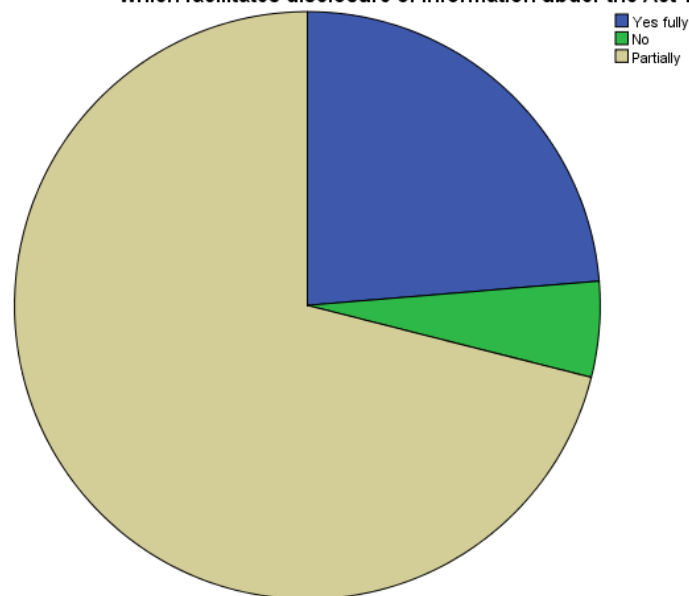


Figure 4.8

Above table 4.39 and figure 4.8 are showing the frequency and percentage about the question do you think that all the records of your office are maintained/indexed in a form which facilitates disclosure of information under the Act? Out of 38 respondents 9 (which is 23.7 % of 38) say yes their office record is fully maintained and it facilitates all work related to RTI, 27 respondents (which is 71.1% % of 38) say their office record is partially maintained but 2 respondents (which is 5.3% of 38) say their office record is not maintained. It does not facilitate RTI work. The above pie chart also shows the same responses of 38 respondents

**Table 4.40: Shows the frequency and percentage about the question Does your Pubic Authority have an official website?**

Official website	No. of Respondents	Percent
Yes, attached with head office	37	97.4
yes, attached with district website	1	2.6
Total	38	100.0

Source: Information from respondents

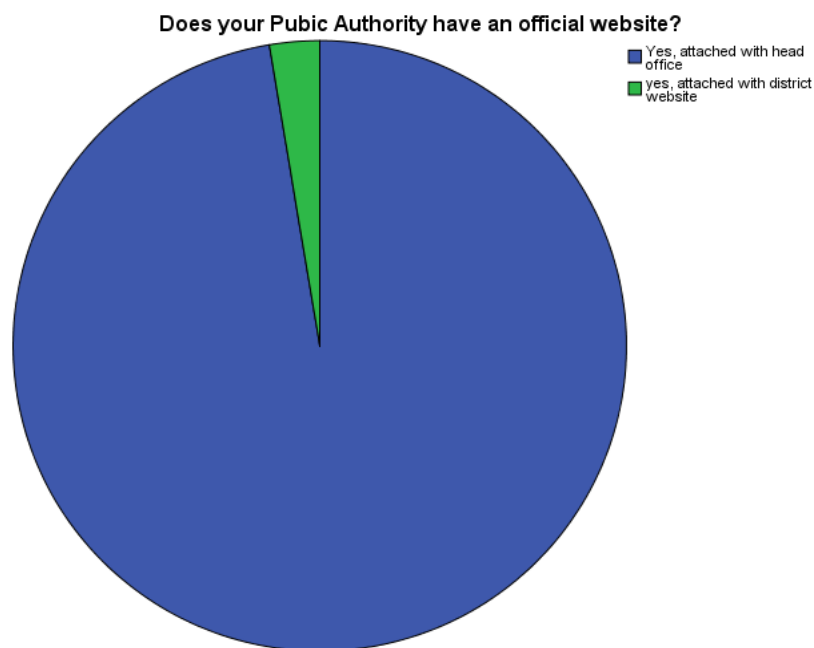


Figure 4.9

Above table 4.40 and figure 4.9 are showing the frequency and percentage about the question does your Pubic Authority have an official website? Out of 38 respondents 37 (which is 97.4 % of 38) say yes their office has official website attached with head office and one (which is 2.6% of 38) respondent says that the office has official website attached district website. The above pie chart also shows the same responses of 38 respondents.

**Table 4.41: Shows the frequency and percentage about the question on an average how much time does it take to dispose an RTI?**

Dispose RTI within	No. of Respondents	Percent
Less than ten days	4	10.5
10-20 days	6	15.8
20-30 days	28	73.7
Total	38	100.0

Source: Information from respondents

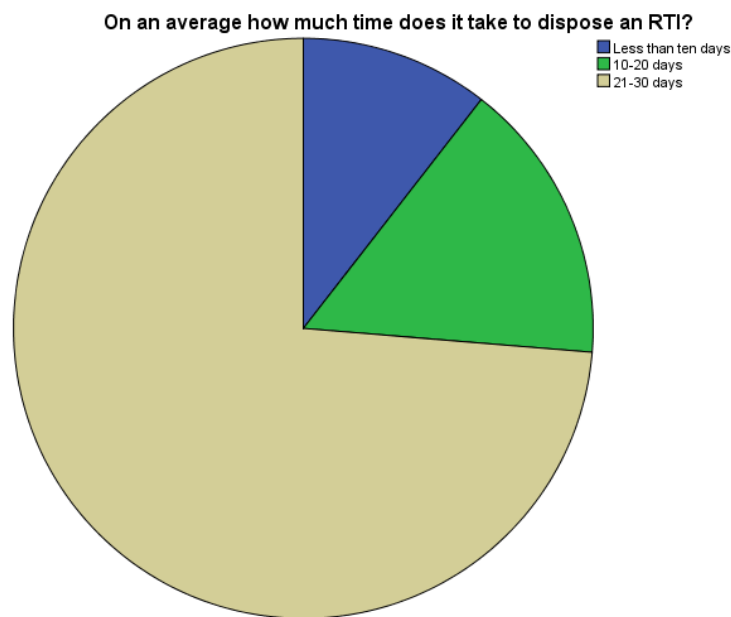


Figure 4.10

Table 4.41 and figure 4.10 are showing the frequency and percentage about the question on an average how much time does it take to dispose an RTI? Out of 38 respondents 4 (which is 10.5 % of 38) say that they dispose an RTI within less than ten days, 6 respondents (which is 15.8 % of 38) say that they dispose an RTI application within 10-20 days and 28 respondents (which is 73.7% of 38) say that they dispose an RTI within 21-30 days.. The above pie chart also shows the same responses of 38 respondents

**Table 4.42: Shows the frequency and percentage about the question has/have been any case/cases where information could not be provided within stipulated time period?**

Information not given in time	No. of Respondents	Percent
Yes	13	34.2
No	25	65.8
Total	38	100.0

Source: Information from respondents

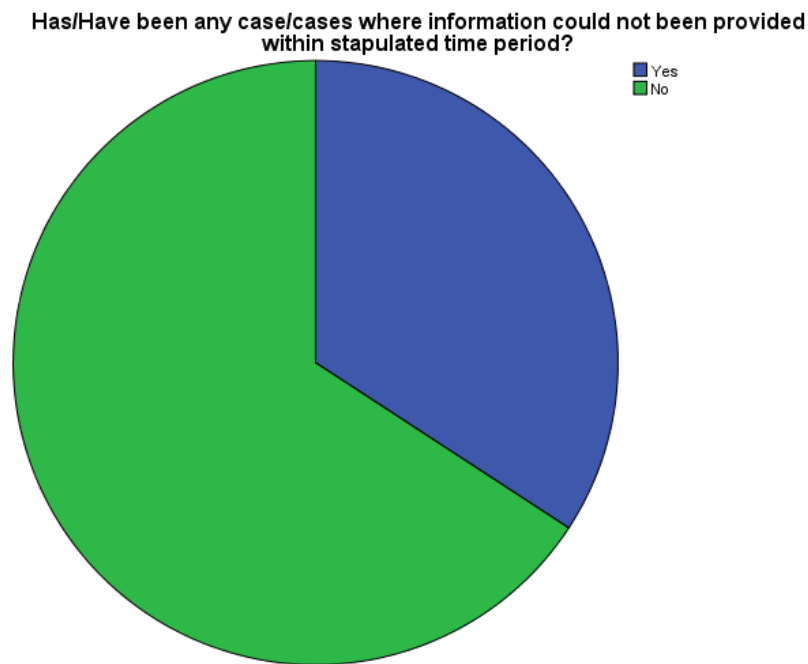


Figure 4.11

Table 4.42 and figure 4.11 are showing the frequency and percentage about the question has/have been any case/cases where information could not be provided within stipulated time period? Out of 38 respondents 13 (which is 34.2 % of 38) say yes there are some cases that cannot be disposed within stipulated time period and 25 respondents (which is 65.8% % of 38) say that there are no cases where information cannot be provided within stipulated time period. The above pie chart also shows the same responses of 38 respondents

**Table 4.43: Shows the frequency and percentage about the question Has/Have been any cases where information was denied on some ground under the Act?**

Information denied	No. of Respondents	Percent
Yes	17	44.7
No	21	55.3
Total	38	100.0

Source: Information from respondents

Has/Have been any cases where information was denied on some ground under the Act?

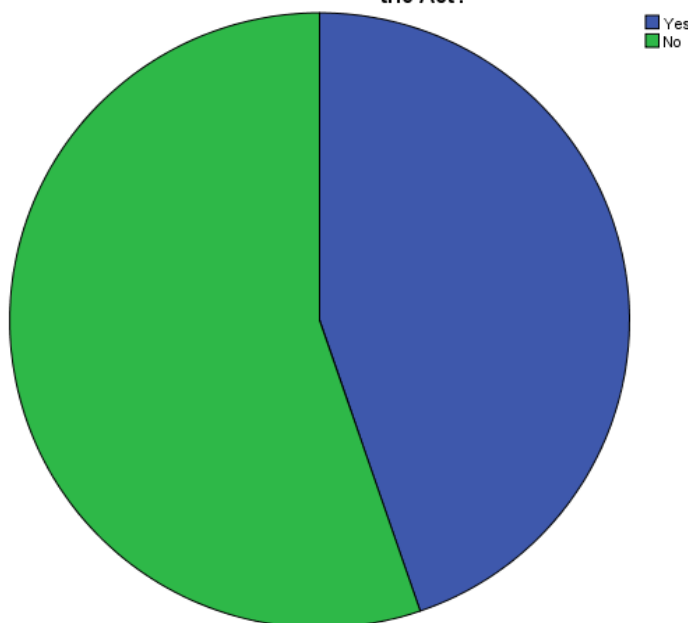


Figure 4.12

Above table 4.43 and figure 4.12 are showing the frequency and percentages about the question have/have been any cases where information was denied on some ground under the Act? Out of 38 respondents 17 (which is 44.7 % of 38) say yes there are some cases where information was not being provided on some ground under RTI Act and 21 respondents (which is 55.3% % of 38) say that there are no cases where information was denied on the ground of RTI Act 2005. The above pie chart also shows the same responses of 38 respondents



**Table 4.44: Shows the frequency and percentage about the question did you inform the applicant about the denial if the information?**

Applicant informed about denial of information	No. of Respondents	Percent
Not applicable	21	55.3
Yes	15	39.5
Don't Know	2	5.3
Total	38	100.0

Source: Information from respondents

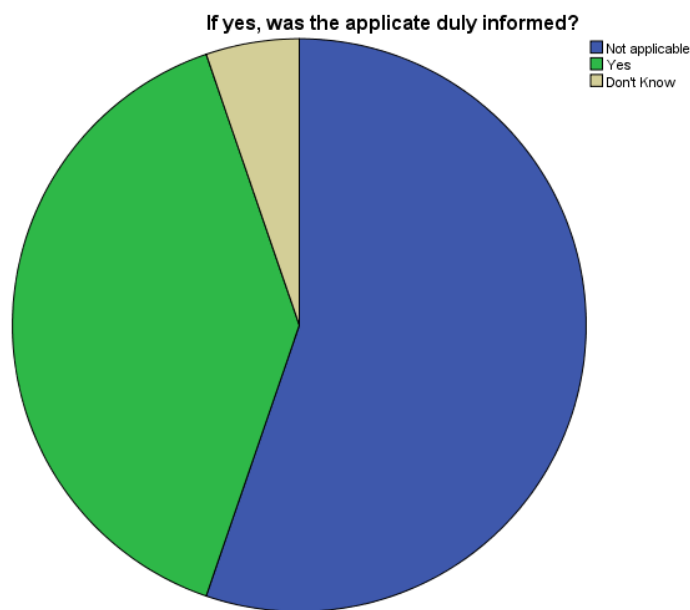


Figure 4.13

Table 4.44 and figure 4.13 are showing the frequency and percentage about the question did you inform the applicant about the denial if the information? Table 4.12 shows there are PIOs/APIOs who denied the information to the RTI applicant on some ground of RTI Act 2005. So this question is not applicable on rest of the 21 PIOs/APIOs. (Which is 55.3% of 38?) This Question is answered by 17 PIOs/APIOs. Out of 17 respondents 15 (which is 39.5% of 38) yes they inform the RTI applicant about the denial of the information but 2 respondents (which is 5.3% of 38) say that they don't know about this. The above pie chart also shows the same responses of 38 respondents

**Table 4.45: Shows the frequency and percentage about the question As a PIO have you ever been penalized or a disciplinary action has been taken against you By SIS/CIC?**

Penalty/disciplinary action as PIO	No. of Respondents	Percent
Yes	7	18.4
No	31	81.6
Total	38	100.0

Source: Information from respondents

As a PIO have you ever been penalized or a disciplinary action has been taken against you By SIS/CIC?

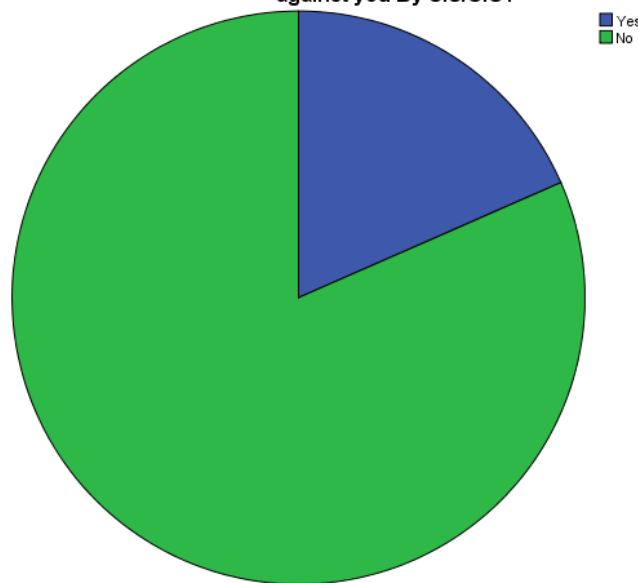


Figure 4.14

Table 4.45 and figure 4.14 are showing the frequency and percentage about the questions as a PIO have you ever been penalized or a disciplinary action has been taken against you By SIS/CIC? Out of 38 respondents 7 (which is 18.4 % of 38) say yes they have been penalized for not providing information within time and 31 respondents (which is 81.6% % of 38) say no they have not been penalized for not been provide information. The above pie chart also shows the same responses of 38 respondents.

**Table 4.46: Shows the frequency and percentage about the question do you think after the implementation of the RTI Act there is an improvement in record keeping in your office?**

Improvement in record keeping after RTI	No. of Respondents	Percent
yes, substantially	34	89.5
Yes, Moderately	4	10.5
Total	38	100.0

Source: Information from respondents

Do you think after the implementation of the RTI Act there is an improvement in record keeping in your office?

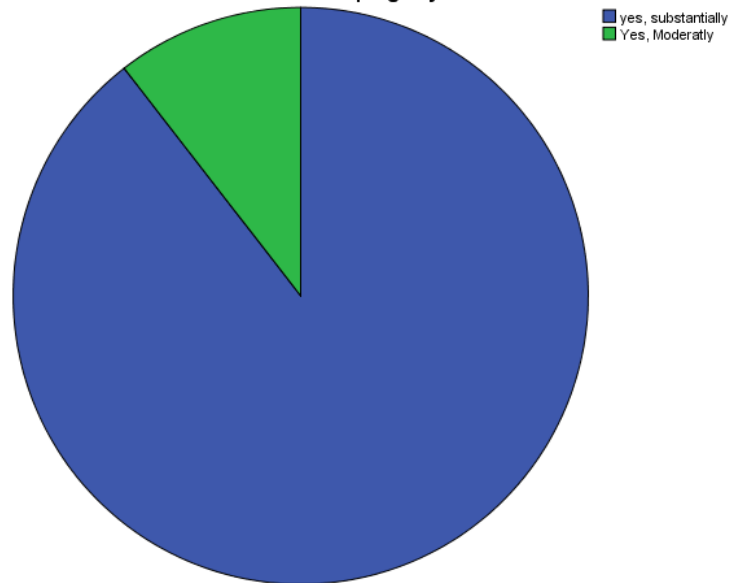


Figure 4.15

Above table 4.46 and figure 4.15 are showing the frequency and percentage about the question Do you think after the implementation of the RTI Act there is an improvement in record keeping in your office? Out of 38 respondents 4 (which is 89.5 % of 38) say yes there are substantially changes in the record keeping and 4 respondents (which is 10.5% % of 38) say that there are some moderate changes in the record keeping in the concerned office. The above pie chart also shows the same responses of 38 respondents.

**Table 4.47: Shows the frequency and percentage about the question does your public authority follow record maintenance guidelines issued by CIC/SIS as the case may be?**

Follow guidelines issued by CIC/SIC	No. of Respondents	Percent
Yes	26	68.4
No	2	5.3
Don't Know	10	26.3
Total	38	100.0

Source: Information from respondents

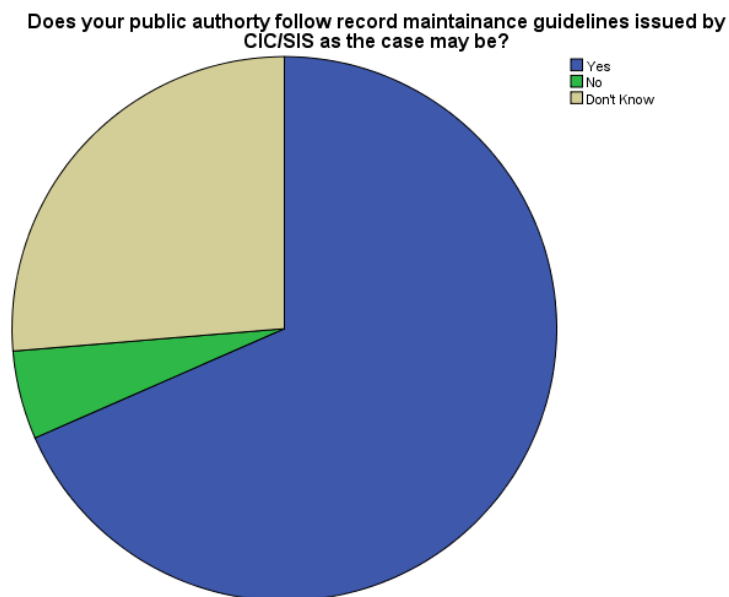


Figure 4.16

Table 4.47 and figure 4.16 are showing the frequency and percentage about the question Does your public authority follow record maintenance guidelines issued by CIC/SIS as the case may be? Out of 38 respondents 26 (which is 68.4 % of 38) say yes, they follow all the guidelines issues by CIC/SIC as the case may be. 2 respondents (which is 5.3% % of 38) say they don't follow all the guidelines issued by the competent authority. 10 respondents (which is 26.3% of 38) say they don't know about the issuing of guidelines by the competent authority. The above pie chart also shows the same responses of 38 respondents.

**Table 4.48: Shows the frequency and percentage about the question does your office submit annual report regarding progress of implementation of RTI Act 2005 to the concerned office?**

Submit annual report	No. of Respondents	Percent
Yes	6	15.8
No	25	65.8
Don't Know	7	18.4
Total	38	100.0

Source: Information from respondents

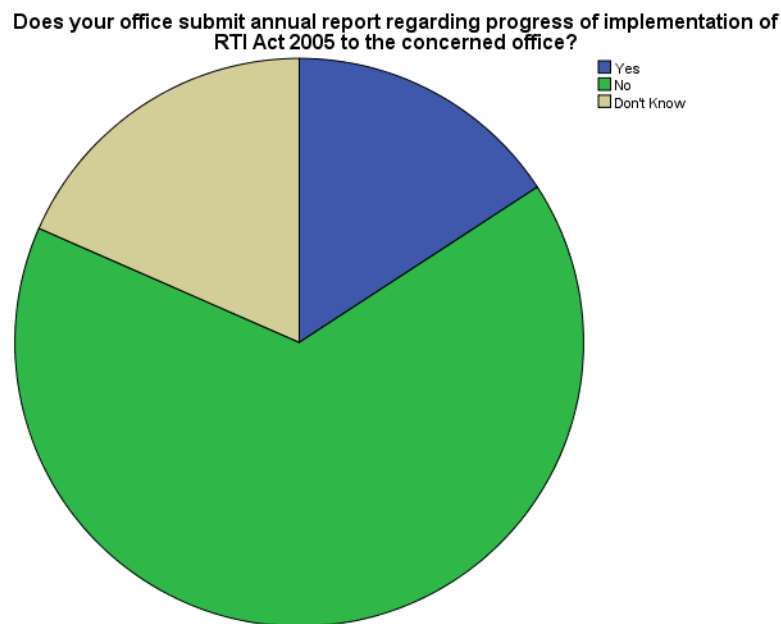


Figure 4.17

Table 4.48 and figure 4.17 are showing the frequency and percentage about the question does your office submit annual report regarding progress of implementation of RTI Act 2005 to the concerned office? Out of 38 respondents 6 (which is 15.8 % of 38) say yes, their office submits the annual report regarding RTI. 25 respondents (which is 65.8% of 38) say they don't submit annual report regarding RTI. But 7 respondents (which is 18.4% of 38) say they don't know about the submission of the annual report regarding RTI. They have no such instruction from the higher authorities. The above pie chart also shows the same responses of 38 respondents

**Table 4.49: Shows the frequency and percentage about the question does your public authority have citizen charter to insure accountability in the administration?**

Have citizen charter	No. of Respondents	Percent
Yes	14	36.8
No	17	44.7
Don't Know	7	18.4
Total	38	100.0

Source: Information from respondents

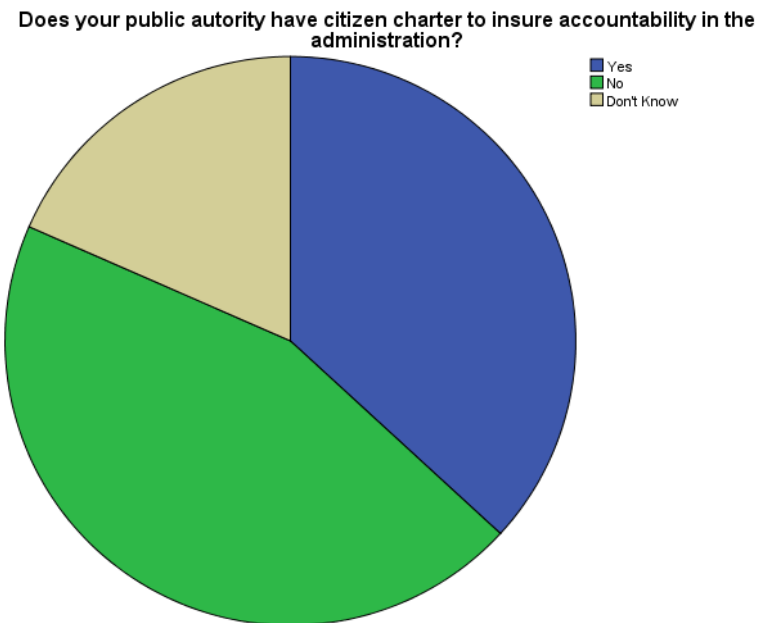


Figure 4.18

Table 4.49 and figure 4.18 are showing the frequency and percentage about the question does your public authority have citizen charter to insure accountability in the administration? Out of 38 respondents 14 (which is 36.8 % of 38) say yes, their office has citizen charter to ensure accountability of the concerned official. 17 respondents (which is 44.7% of 38) say they don't have any citizen charter and 7 respondents (which is 18.4 of 38) say they don't know about the citizen charter weather the office has it or not. The above pie chart also shows the same responses of 38 respondents

**Table 4.50: Shows the frequency and percentage about the question if you have citizen charter does the service delivery matches the time which is motioned in it?**

Service delivery matches citizen charter	No. of Respondents	Percent
Yes	14	36.8
Not Applicable	24	63.2
Total	38	100.0

Source: Information from respondents

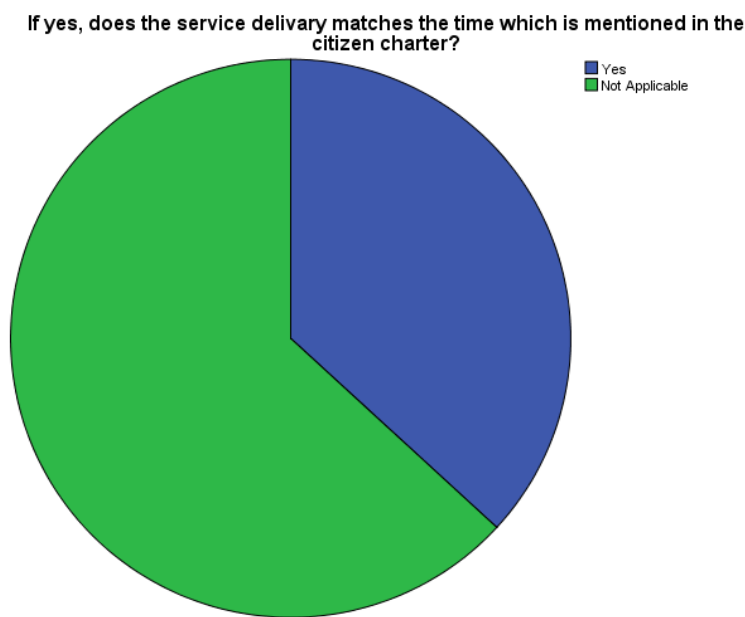


Figure 4.19

Table 4.50 and figure 4.19 are showing the frequency and percentage about the question if you have citizen charter does the service delivery matches the time which is motioned in it? This question is not applicable for 24 respondents (which is 63.2% of 38) and 14 respondents (which is 36.8% of 38) say yes, the service delivery of the concerned office matches the time motioned in the charter. Above pie chart also shows the same responses of 38 respondents.

**Table 4.51: Shows the frequency and percentage about the question do you think RTI has made government more accountable and transparent?**

Accountability and transparency through RTI	No. of Respondents	Percent
No	2	5.3
Yes	36	94.7
Total	38	100.0

Source: Information from respondents

Do you think that RTI has made government offices more accountable and transparent ?

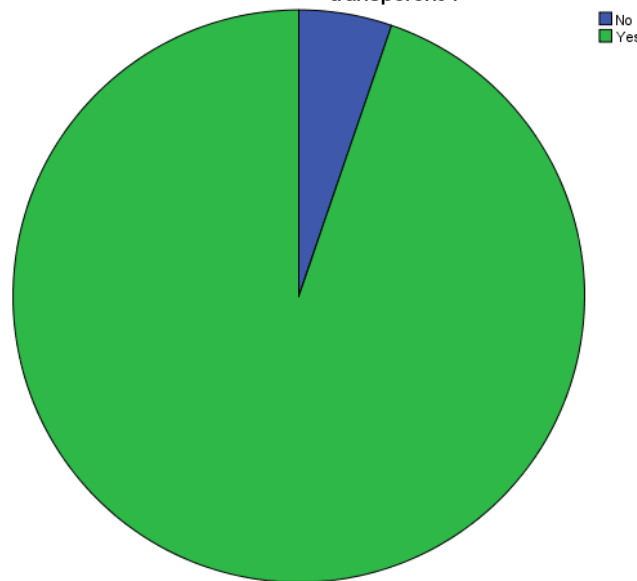


Figure 4.20

Table 4.51: Shows the frequency and percentage about the question do you think RTI has made government more accountable and transparent? Out of 38 respondents 36 (which is 94.7 % of 38) say yes, after the implementation of the RTI Act 2005 government offices have become more accountable and transparent but 2 respondents (which is 5.3% % of 38) say no, there is no improvement in the government after the implementation of the RTI Act 2005. The above pie chart also shows the same responses of 38 respondents.



**Table 4.52: Shows the frequency and percentage about the question do you think implementation of RTI Act has made democracy more inclusive?**

RTI made democracy inclusive	No. of Respondents	Percent
Yes	14	36.8
To some extent	24	63.2
Total	38	100.0

Source: Information from respondents

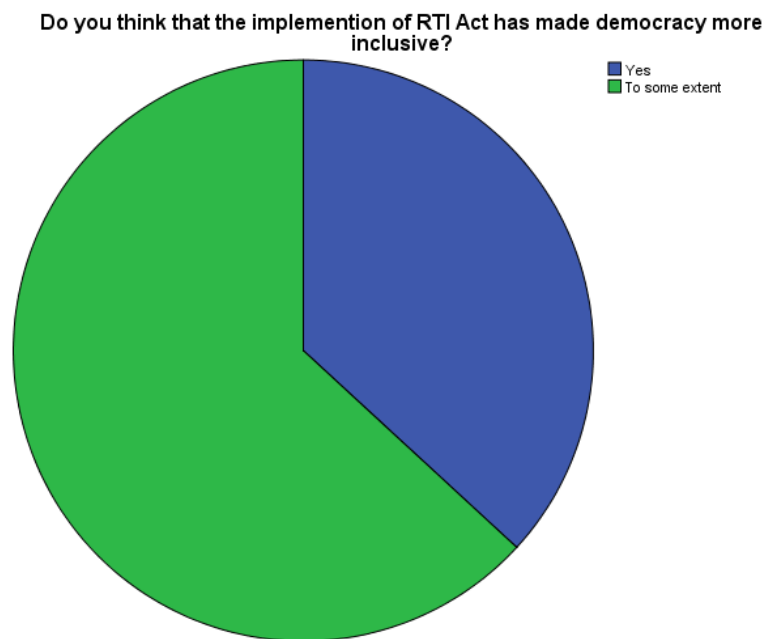


Figure 4.21

Table 4.52 and figure 4.21 are showing the frequency and percentage about the question do you think implementation of RTI Act has made democracy more inclusive? All the 38 respondents gave positive answer of the question. Out Of 38 respondents 14 respondents (which is 36.8% of 38) say yes and 24 (which is 63.2% of 38) respondents say RTI has made democracy inclusive to some extent. The above pie chart also shows the same responses of 38 respondents

#### 4.5.Primary data analysis (Responses of RTI Applicants)

**Table 4.53: Table showing the frequency and percentage of male and female RTI applicants out of total 220 RTI respondents.**

Gender	No. of Respondents	Percent
Male	185	84.1
Female	35	15.9
Total	220	100.0

Source: Information from respondents

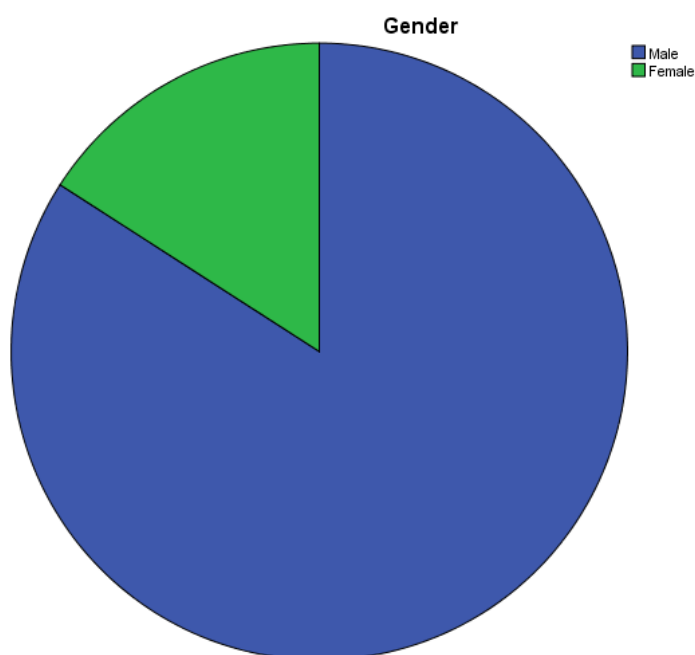


Figure 4.22

Table 4.53 and figure 4.22 are showing the frequency and percentage of male and female RTI applicants out of total 220 RTI respondents. The total number of male applicants is 185 (which is 84.1% of total 220 RTI applicants) and the female RTI respondents are 35 (which is 15.9% of total 220 RTI applicants).

**Table 4.54: Table showing the frequency and percentage of RTI applicants from urban and rural out of total 220 RTI respondents.**

Area	No. of Respondents	Percent
Rural	122	55.5
Urban	98	44.5
Total	220	100.0

Source: Information from respondents

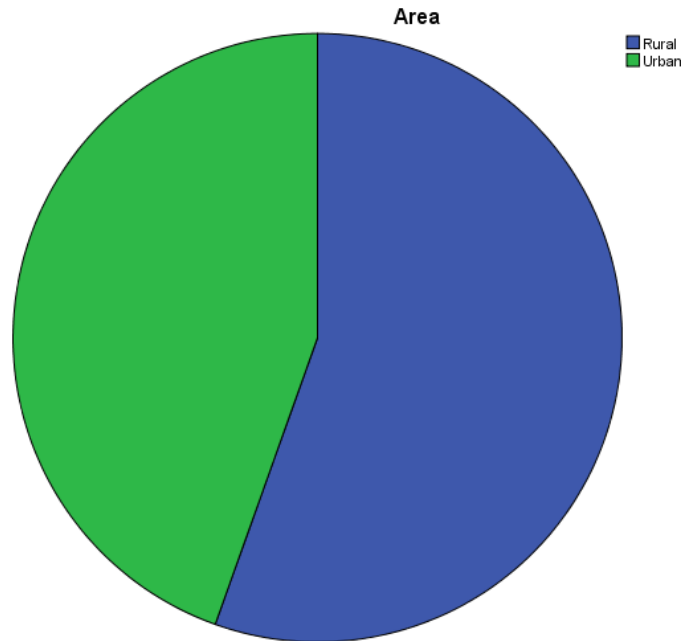


Figure 4.23

Table 4.54 and figure 4.23 are showing the frequency and percentage of RTI applicants from urban and rural background out of total 220 RTI respondents. The total number of rural background applicants is 122 (which is 55.5% of total 220 RTI applicants) and the urban background RTI respondents are 98 (which are 44.5% of total 220 RTI applicants).

**Table 4.55: Table showing the frequency and percentage of education qualification of RTI applicants out of total 220 RTI respondents**

Qualification	No. of Respondents	Percent
Illiterate	5	2.3
Non Matric	31	14.1
Matric	37	16.8
Intermediate / JBT	46	20.9
Graduation	59	26.8
Higher Education	42	19.1
Total	220	100.0

Source: Information from respondents

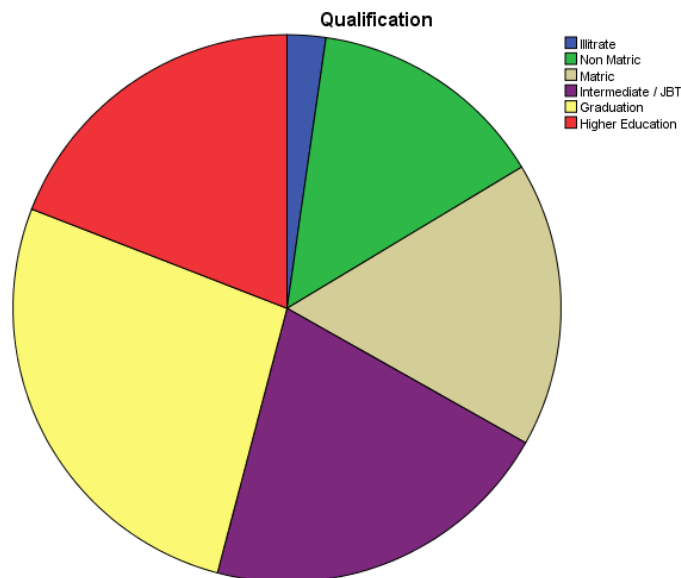


Figure 4.24

Table 4.55 and figure 4.24 are showing the frequency and percentage education qualification of RTI applicants out of total 220 RTI respondents in six categories motioned in the above table. Out of selected 220 RTI applicants 5 applicants are illiterate (which is 2.3% of 220 applicants). 31 applicants are non-metric (which is 14.1% of 220 applicants). 37 applicants are metric (which is 16.8% of 220 applicants). 46 applicants are intermediate/JBT(which is 20.9% of 220 applicants). 59 applicants are graduate (which is 26.8% of 220 applicants). 42 applicants are having higher education (which is 19.1% of 220 applicants).

**Table 4.56: Table showing the frequency and percentage range of age of RTI applicants out of total 220 RTI respondents.**

Age	No. of Respondents	Percent
Blow 18	1	.5
18-27	15	6.8
28-37	55	25.0
38-47	101	45.9
48-57	36	16.4
Above 58	12	5.5
Total	220	100.0

Source: Information from respondents

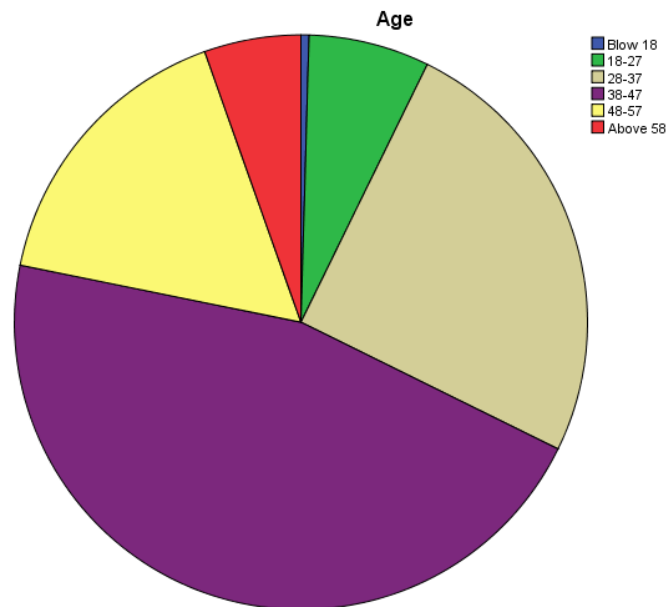


Figure 4.25

Table 4.56 and figure 4.25 are showing the number of respondents of different age groups who applied RTI on selected 23 government offices. 101 RTI applicants (which is 45.9% of 220) are from the age group 38-47. 55 RTI applicants (which are 25.0% of 220) are from the age group 28-37. 36 RTI applicants (which is 16.4% of 220) are from the age group 48-57. Only one RTI applicant is from below 18 years.

**Table 4.57: Table showing the frequency and percentage of category of RTI applicants out of total 220 RTI respondents.**

Category	No. of Respondents	Percent
SC	45	20.5
BC	81	36.8
GEN	94	42.7
Total	220	100.0

Source: Information from respondents

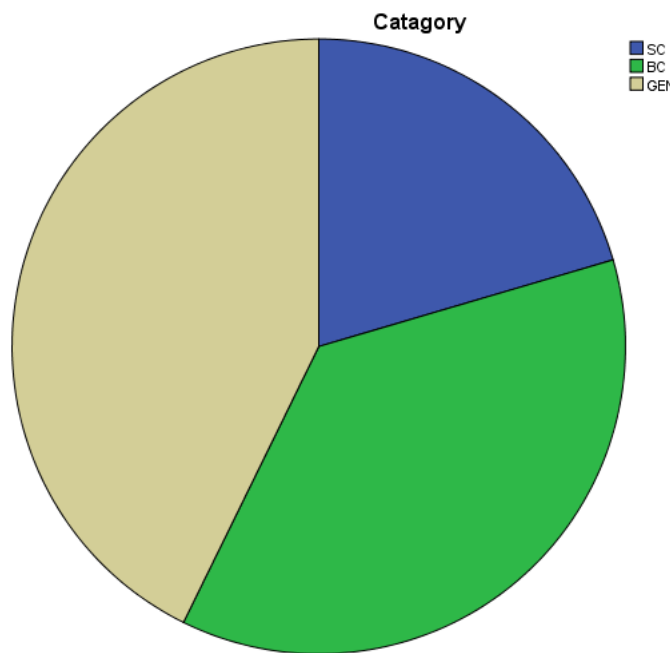


Figure 4.26

Table 4.57 and figure 4.26 are showing the frequency and percentage of category of RTI applicants out of total 220 RTI respondents in the four categories motioned above in the table. Out of selected 220 RTI applicants 45 applicants are from SC category (which is 20.5% of 220 applicants). 81 applicants are from BC category (which is 36.8% of 220 applicants). 94 applicants are from general category (which is 42.7% of 220 applicants).

**Table 4.58: Table showing the frequency and percentage of total 220 respondents regarding the question how do you know about RTI Act 2005?**

Source	No. of Respondents	Percent
From Family Members	13	5.9
Friends/ Colleague	96	43.6
NGOs	2	.9
Newspapers/TV	109	49.5
Total	220	100.0

Source: Information from respondents

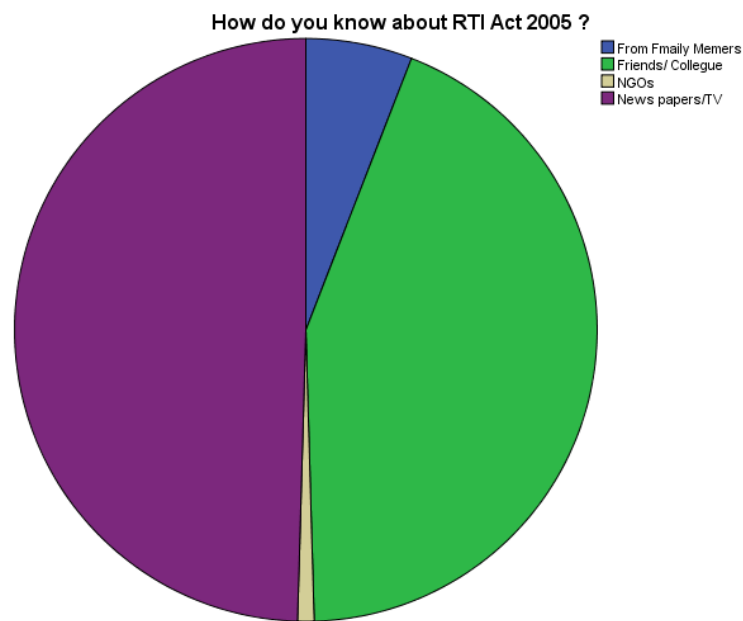


Figure 4.27

Table 4.58 and figure 4.27 are showing the frequency and percentage of total 220 respondents regarding the question how do you know about RTI Act 2005? Out of selected 220 RTI applicants 13 applicants came to know about the RTI ACT 2005 from their family members (which is 5.9% of 220 applicants). 96 applicants came to know about the RTI Act 2005 from their friends/colleagues (which is 43.6% of 220 applicants). 2 applicants got the information from NGOs (which is .9 % of 220 applicants) and 109 applicants got the information about from TV/Newspaper (which is 49.5% of 220 applicants).

**Table 4.59: Table showing the frequency and percentage of total 220 respondents regarding the question did you face any problem to file an RTI?**

Problem to file RTI	No. of Respondents	Percent
Yes	67	30.5
No	153	69.5
Total	220	100.0

Source: Information from respondent

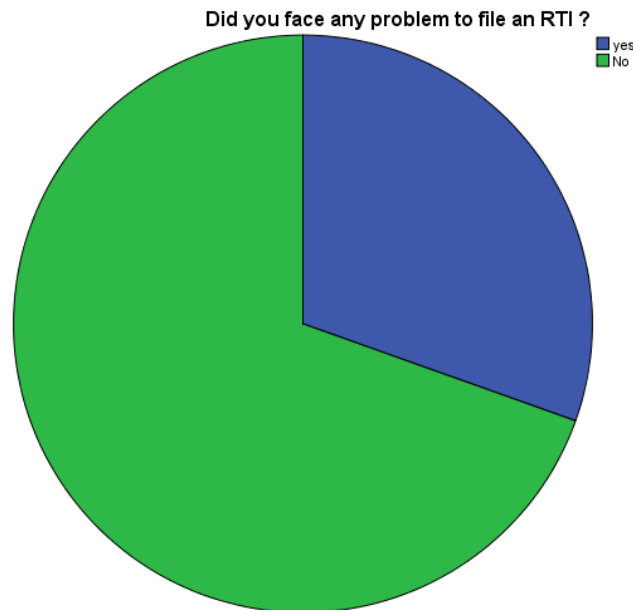


Figure 4.28

Table 4.59 and figure 4.28 are showing the frequency and percentage of total 220 respondents regarding the question did you face any problem to file an RTI? Out of selected 220 RTI applicants 67 applicants (which is 30.5% of 220 applicants) say yes they faced problem to file an RTI. 153 applicants (which is 69.5% of 220 applicants) say no they did not face any problem to file an RTI.



**Table 4.60: Table showing the frequency and percentage of total 220 respondents regarding the question if they face any problem to file an RTI did they get any help from the concerned office?**

Concerned office help to fill RTI	No. of Respondents	Percent
Not applicable	153	69.5
Yes	10	4.5
No	9	4.1
Did not ask	48	21.8
Total	220	100.0

Source: Information from respondents

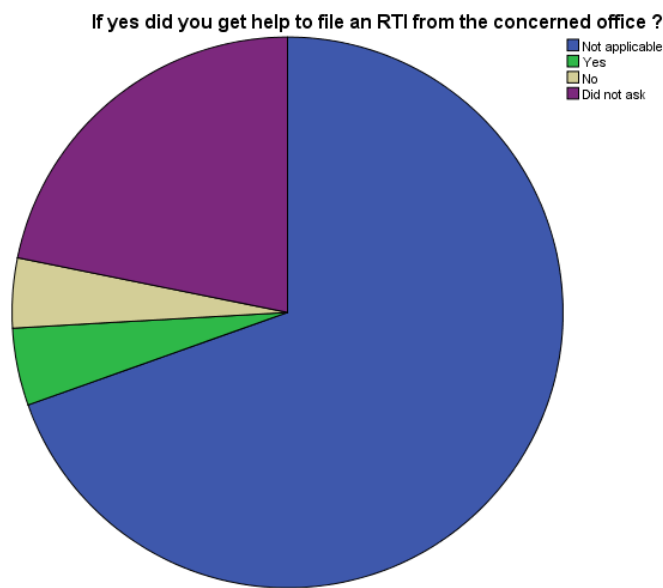


Figure 4.29

Table 4.60 and figure 4.29 are showing the frequency and percentage of total 220 respondents regarding the question if they face any problem to file an RTI did they get any help from the concerned office? The question is not applicable to 153 respondents (which is 69.5% Of 220 responses) because they did not face any problem to file an RTI out of 220 respondents. 10 respondents (which is 4.5 % Of 220 responses) say yes they got help from the concerned office. 9 respondents (which is 4.1 % Of 220 responses) say no they did not get help from the concerned office and 48 respondents (which is 21.8% Of 220 responses) say they did not ask for the help to the concerned office.

**Table 4.61: Table showing the frequency and percentage of total 220 respondents regarding the question did you tried to seek the information from the official website of the organization for the first instance?**

Seek information on website	No. of Respondents	Percent
Yes	12	5.5
No	208	94.5
Total	220	100.0

Source: Information from respondents

Did you tried to seek the information from the official website of the organization for first instance ?

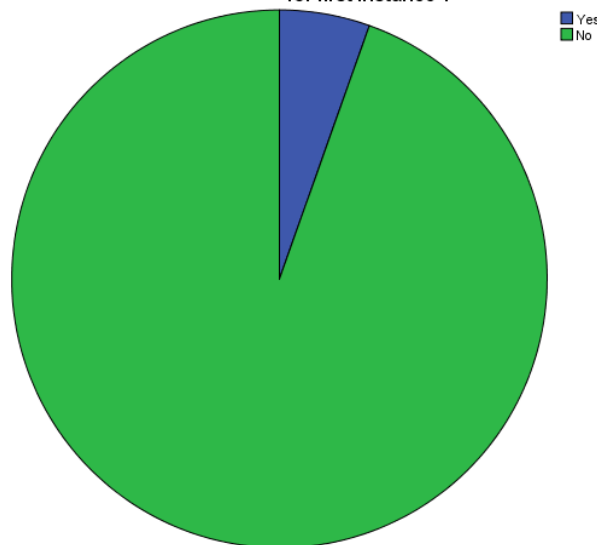


Figure 4.30

Table 4.61 and figure 4.30 are showing the frequency and percentage of total 220 respondents regarding the question did you tried to seek the information from the official website of the organization for the first instance? Out of selected 220 RTI applicants 12 applicants (which is 5.5% of 220 applicants) say, yes they tried to seek the official website of the concerned office. But 208 applicants (which is 94.5% of 220 applicants) say no they did not tried to seek the official website of the concerned organization.

**Table 4.62: Table showing the frequency and percentage of total 220 respondents regarding the question did you get any correspondence from the concerned Public Authority within stipulated time period?**

Get correspondence within time	No. of Respondents	Percent
Yes	137	62.3
No	83	37.7
Total	220	100.0

Source: Information from respondents

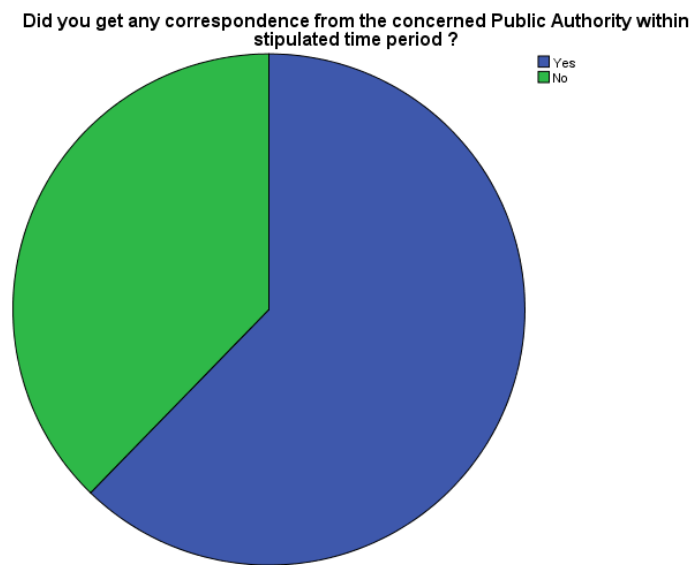


Figure 4.31

Table 4.62 and figure 4.31 are showing the frequency and percentage of total 220 respondents regarding the question did you get any correspondence from the concerned Public Authority within stipulated time period? Out of selected 220 RTI applicants 137 applicants (which is 62.3% of 220 applicants) say, yes they got correspondence within stipulated time period. 83 applicants (which is 37.7% of 220 applicants) say, no they did not get correspondence within stipulated time period.

**Table 4.63: Table showing the frequency and percentage of total 220 respondents regarding the question were you denied to give the Information by the concerned PIO/APIO?**

Office denied to give information	No. of Respondents	Percent
Valid		
Yes	27	12.3
No	193	87.7
Total	220	100.0

Source: Information from respondents

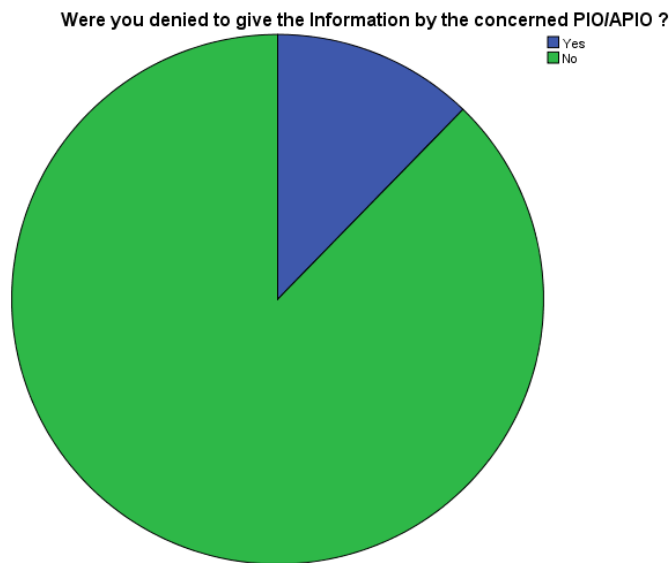


Figure 4.32

Table 4.63 and figure 4.32 are showing the frequency and percentage of total 220 respondents regarding the question were you denied to give the Information by the concerned PIO/APIO? Out of selected 220 RTI applicants 27 applicants (which is 12.3% of 220 applicants) say, yes the concerned PIO/APIOs denied to provide the information. 193 applicants (which is 87.7% of 220 applicants) say, no they were not being denied to give the information by the concerned PIO/APIO.

**Table 4.64: Table showing the frequency and percentage of total 220 respondents' regarding the question was the denial of information right?**

Was denial right	No. of Respondents	Percent
Not applicable	193	87.7
No	2	.9
Don't know	25	11.4
Total	220	100.0

Source: Information from respondents

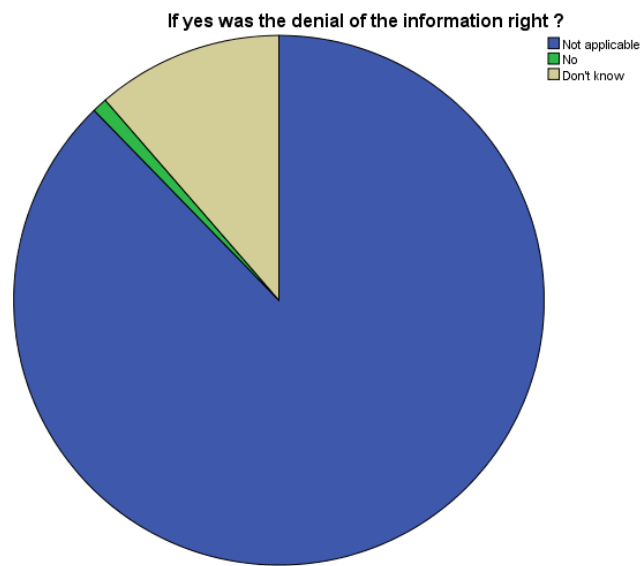


Figure 4.33

Table 4.64 and figure 4.33 are showing the frequency and percentage of total 220 respondents' regarding the question was the denial of information right? Out of 220 respondents this question is not applicable to 193 respondents (which is 87.7% of 220 responses). 2 applicants (which is .9% of 220 applicants) say no, the denial of information was not right and 25 applicants (which is 11.4% of 220 applicants) say, they don't know whether the denial was right or wrong.

**Table 4.65: Table showing the frequency and percentage of total 220 respondents' regarding the question was the information being provided to you?**

Information provided	No. of Respondents	Percent
Yes	159	72.3
No	61	27.7
Total	220	100.0

Source: Information from respondents

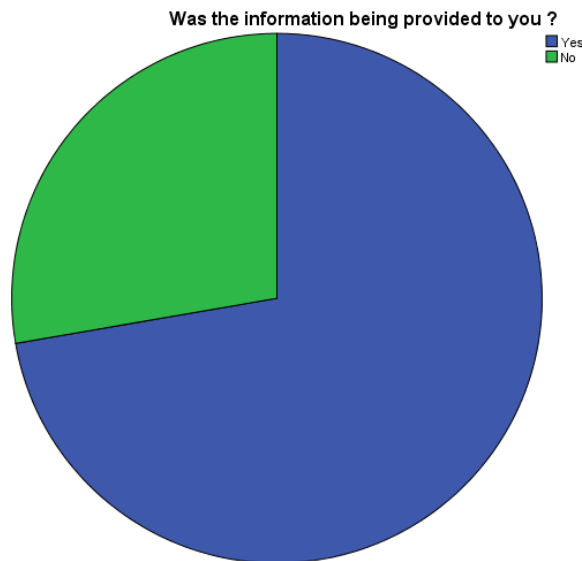


Figure 4.34

Table 4.65 and figure 4.34 are showing the frequency and percentage of total 220 respondents' regarding the question was the information being provided to you? Out of 220 respondents 159 respondents (which is 72.3% of 220 responses) yes, the information being provided to them. 61 applicants (which is 27.7% of 220 applicants) say no, the information was not being provided to them.

**Table 4.66: Table showing the frequency and percentage of total 220 respondents' regarding the question if you got the information, after how long it was provided?**

Information provided within	No. of Respondents	Percent
Not applicable	61	27.7
1-30 days	99	45.0
31-45 days	28	12.7
46-60 days	18	8.2
after 60 days	14	6.4
Total	220	100.0

Source: Information from respondents

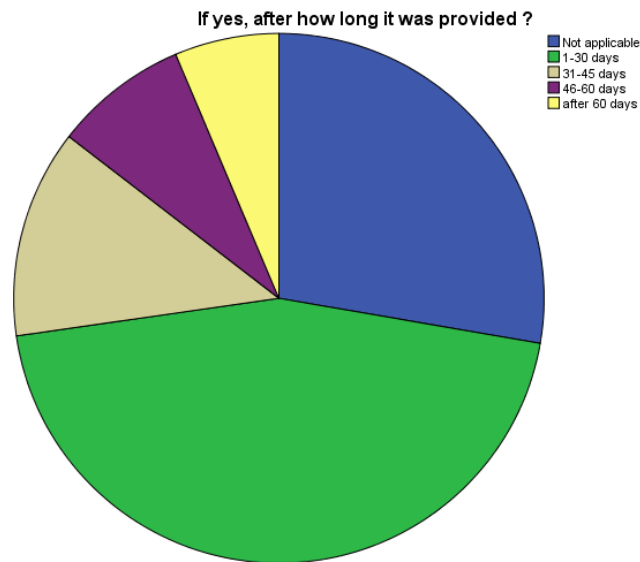


Figure 4.35

Table 4.66 and figure 4.35 are showing the frequency and percentage of total 220 respondents' regarding the question if you got the information, after how long it was provided? Out of selected 220 RTI applicants, this question is not applicable to 61 RTI applicants (which is 27.7% of 220 applicants) because they did not get any information. 99 applicants (which is 45.0% of 220 applicants) got information within 1-30 days. 28 applicants (which is 12.7% of 220 applicants) got information within 31-45 days. 18 applicants (which is 8.2% of 220 applicants) got information within 46-60 days and 14 applicants (which is 6.4% of 220 applicants) got information after 60 days.

**Table 4.67: Table showing the frequency and percentage of total 220 respondents' regarding the question did you get complete and relevant information?**

Information relevant and complete	No. of Respondents	Percent
not applicable	61	27.7
Yes	103	46.8
No	56	25.5
Total	220	100.0

Source: Information from respondents

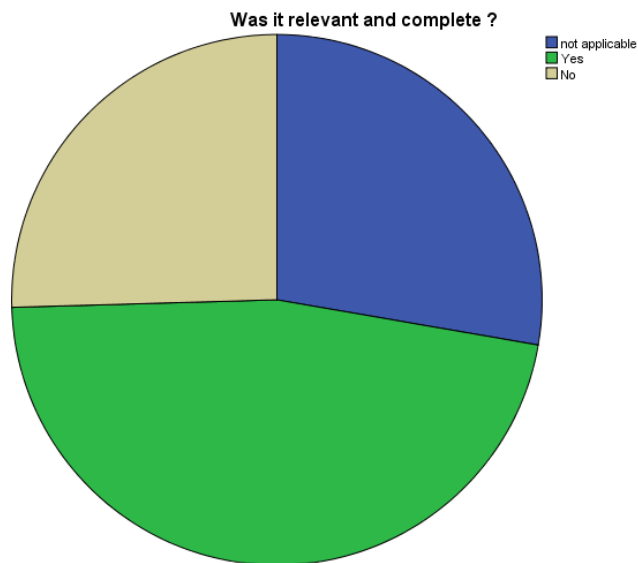


Figure 4.36

Table 4.67 and figure 4.36 are showing the frequency and percentage of total 220 respondents' regarding the question did you get complete and relevant information? Out of selected 220 RTI applicants, this question is not applicable to 61 RTI applicants (which is 27.7% of 220 applicants) because they did not get any information. 103 applicants (which is 46.8% of 220 applicants) say yes, they got complete and relevant information. 56 applicants (which is 25.5% of 220 applicants) say no, they did not get complete and relevant information.



**Table 4.68: Table showing the frequency and percentage of total 220 respondents' regarding the question Were you satisfied with the information?**

Satisfied with information	No. of Respondents	Percent
not applicable	61	27.7
Yes	103	46.8
No	56	25.5
Total	220	100.0

Source: Information from respondents

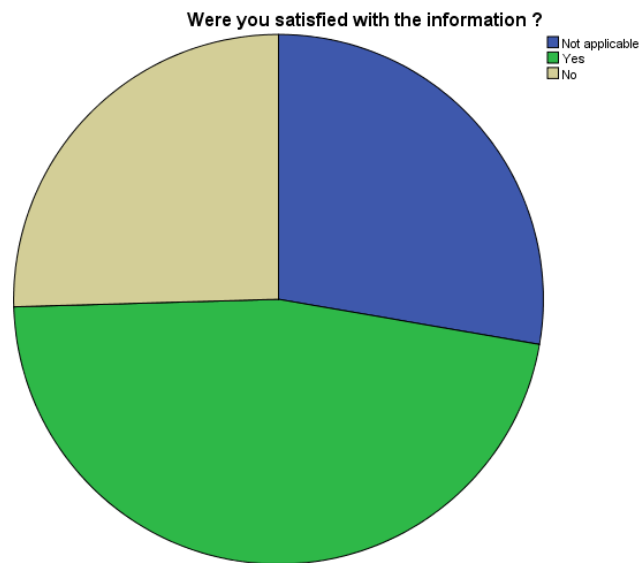


Figure 4.37

Table 4.68 and figure 4.37 are showing the frequency and percentage of total 220 respondents' regarding the question Were you satisfied with the information? Out of selected 220 RTI applicants, this question is not applicable to 61 RTI applicants (which is 27.7% of 220 applicants) because they did not get any information. 103 applicants (which is 46.8% of 220 applicants) say yes, they got complete and relevant information. 56 applicants (which is 25.5% of 220 applicants) say no, they did not get complete and relevant information.

**Table 4.69: Table showing the frequency and percentage of total 220 respondents' regarding the question in case the record was bulky and you were invited to see the record, was the record properly maintained?**

Invited to see record	No. of Respondents	Percent
Not applicable	68	30.9
Yes	87	39.5
No	65	29.5
Total	220	100.0

Source: Information from respondents

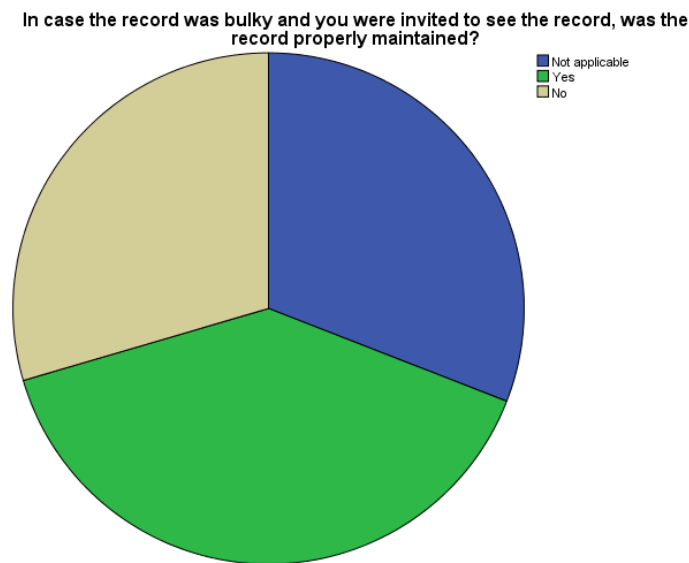


Figure 4.38

Table 4.69 and figure 4.38 are showing the frequency and percentage of total 220 respondents' regarding the question in case the record was bulky and you were invited to see the record, was the record properly maintained? Out of selected 220 RTI applicants, this question is not applicable to 68 RTI applicants (which is 30.9% of 220 applicants). 87 applicants (which is 39.5% of 220 applicants) say yes, they were asked to come the office and check the record. 65 applicants (which is 29.5% of 220 applicants) say no, they were not invited to visit the office and see the record.

**Table 4.70: Table showing the frequency and percentage of total 220 respondents' regarding the question in case you did not receive the information or you were not satisfied with the information or you were denied to give the information did you file the first appeal?**

First Appeal	No. of Respondents	Percent
Not applicable	103	46.8
Yes	52	23.6
No	65	29.5
Total	220	100.0

Source: Information from respondents

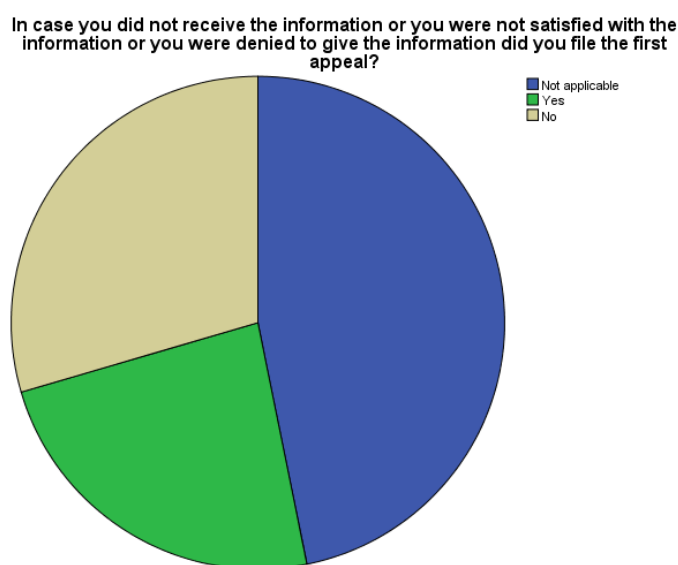


Figure 4.39

Table 4.70 and figure 4.39 are showing the frequency and percentage of total 220 respondents' regarding the question in case you did not receive the information or you were not satisfied with the information or you were denied to give the information did you file the first appeal? Out of selected 220 RTI applicants, this question is not applicable to 103 RTI applicants (which is 46.8% of 220 applicants). 52 applicants (which is 23.6% of 220 applicants) say yes, they went for the first appeal. 65 applicants (which is 29.5% of 220 applicants) say no, they did not file first appeal.

**Table 4.71: Table showing the frequency and percentage of total 220 respondents' regarding the question if they file the first appeal did the first appellate authority gives the judgment?**

First appellate authority gave judgment	No. of Respondents	Percent
Not applicable	168	76.4
Yes	52	23.6
Total	220	100.0

Source: Information from respondents

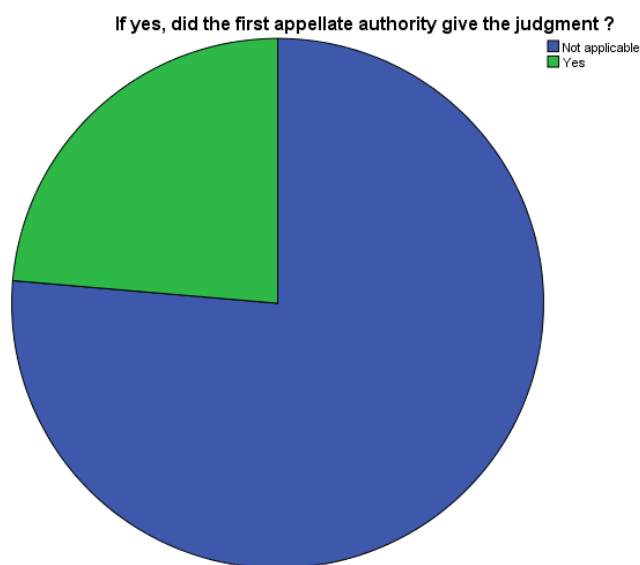


Figure 4.40

Table 4.71 and figure 4.40 are showing the frequency and percentage of total 220 respondents' regarding the question if they file the first appeal did the first appellate authority gives the judgment? Out of selected 220 RTI applicants, this question is not applicable to 168 RTI applicants (which is 76.4% of 220 applicants) because they did not file first appeal. 52 applicants (which is 23.6% of 220 applicants) say yes, the first appellate authority gave the judgment.

**Table 4.72: Table showing the frequency and percentage of total 220 respondents' regarding the question after how long time the first appellate authority gave the judgment?**

First appellate authority gave judgment within	No. of Respondents	Percent
Not applicable	168	76.4
within 1 month	12	5.5
within 2 months	12	5.5
within 3 months	24	10.9
after 3 months	4	1.8
Total	220	100.0

Source: Information from respondents

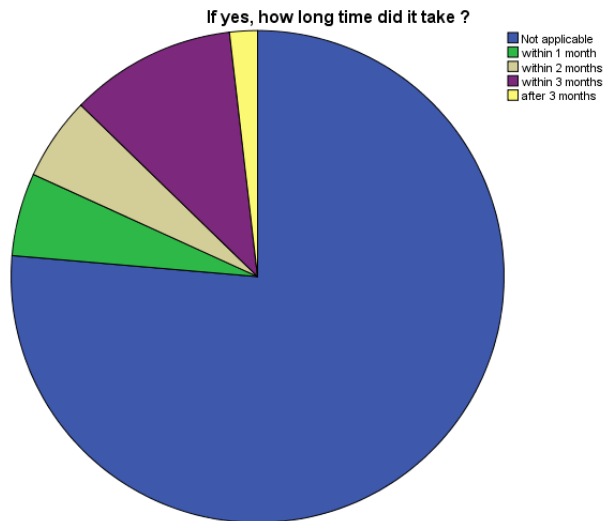


Figure 4.41

Table 4.72 and figure 4.41 showing the frequency and percentage of total 220 respondents' regarding the question after how long time the first appellate authority gave the judgment? Out of selected 220 RTI applicants, this question is not applicable to 168 RTI applicants (which is 76.4% of 220 applicants) because they did not file first appeal. 12 applicants (which is 5.5% of 220 applicants) say they got the judgment of the first appellate authority within one month. 12 applicants (which is 5.5% of 220 applicants) say they got the judgment of the first appellate authority within two month. 24 applicants (which is 10.9% of 220 applicants) say they got the judgment of the first appellate authority within three month. 4 applicants (which is 1.8% of 220 applicants) say they got the judgment of the first appellate authority after three month.

**Table 4.73: Table showing the frequency and percentage of total 220 respondents' regarding the question were you satisfied with the judgment of First Appellate Authority?**

Satisfied with first appeal	No. of Respondents	Percent
Not applicable	168	76.4
Yes	43	19.5
No	9	4.1
Total	220	100.0

Source: Information from respondents

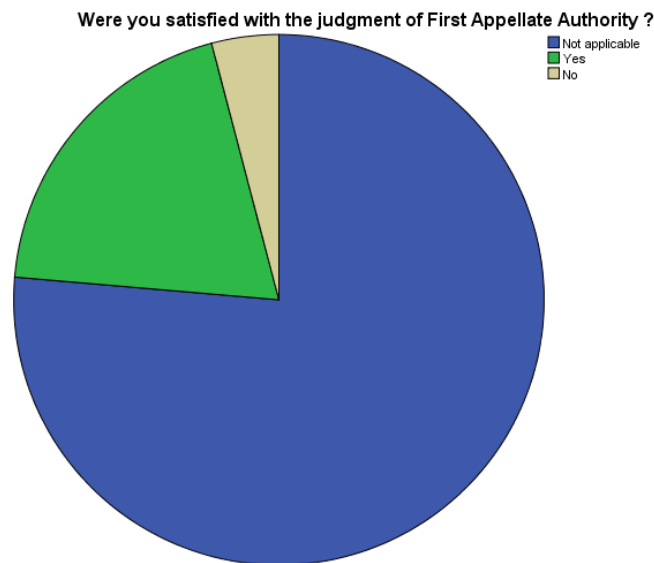


Figure 4.42

Table 4.73 and figure 4.42 are showing the frequency and percentage of total 220 respondents' regarding the question were you satisfied with the judgment of First Appellate Authority? Out of selected 220 RTI applicants, this question is not applicable to 168 RTI applicants (which is 76.4% of 220 applicants) because they did not file first appeal. 43 applicants (which is 19.5% of 220 applicants) say yes, they are satisfied with the judgment of the first appellate authority. 9 applicants (which is 4.1% of 220 applicants) say no, they are not satisfied with the judgment of the first appellate authority.

**Table 4.74: Table showing the frequency and percentage of total 220 respondents' regarding the question in case you were benefited by the First Appellate Authority, was it acted upon by the concerned office?**

First appeal judgment apply	No. of Respondents	Percent
Not applicable	177	80.5
Yes	41	18.6
No	2	.9
Total	220	100.0

Source: Information from respondents

In case you were benefited by the First Appellate Authority, was it acted upon by the concerned office ?

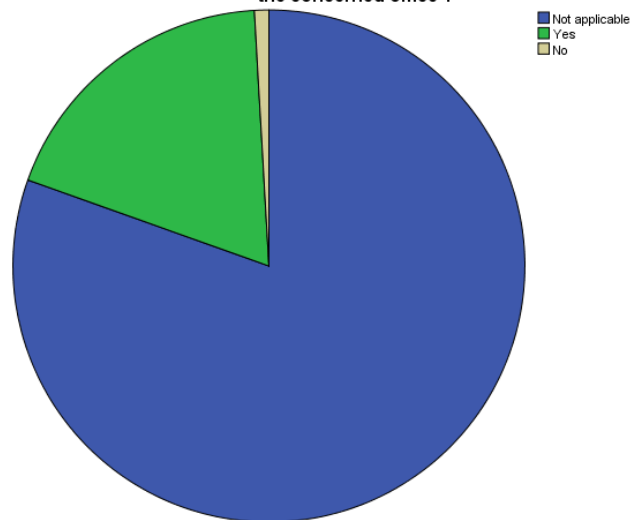


Figure 4.44

Table 4.74 and figure 4.44 are showing the frequency and percentage of total 220 respondents' regarding the question in case you were benefited by the First Appellate Authority, was it acted upon by the concerned office? Out of selected 220 RTI applicants, this question is not applicable to 177 RTI applicants (which is 80.5% of 220 applicants) because they did not file first appeal or were not satisfied by the first appellate authority. 41 applicants (which is 18.6% of 220 applicants) say yes, they were benefited by the first appellate authority and the decision was acted upon by the concerned office. 2 applicants (which is .9% of 220 applicants) say yet the decision was in their favor, but it was not acted upon by the concerned office.

**Table 4.75: Table showing the frequency and percentage of total 220 respondents' regarding the question in case you were not satisfied with the first appeal or it was not acted upon, did you file second appeal?**

Second appeal	No. of Respondents	Percent
Not applicable	209	95.0
Yes	7	3.2
No	4	1.8
Total	220	100.0

Source: Information from respondents

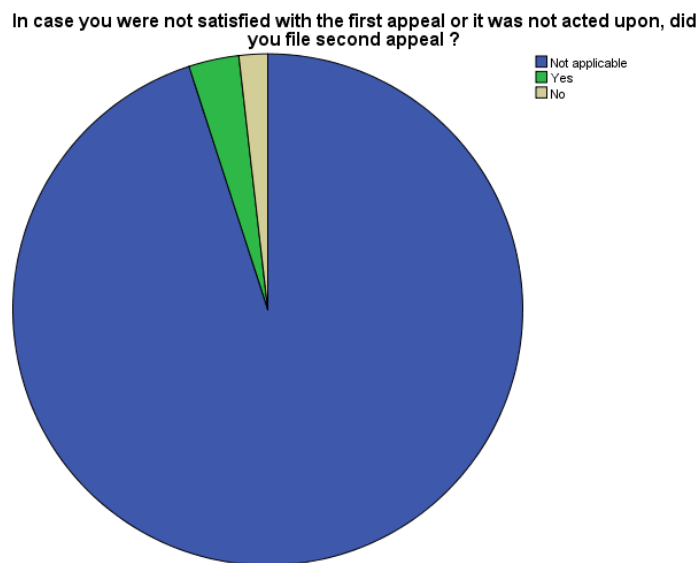


Figure 4.45

Table 4.75 and figure 4.45 are showing the frequency and percentage of total 220 respondents' regarding the question in case you were not satisfied with the first appeal or it was not acted upon, did you file second appeal? Out of selected 220 RTI applicants, this question is not applicable to 209 RTI applicants (which is 95.0% of 220 applicants) because they did not file first appeal or were satisfied by the decision of first appellate authority. 7 applicants (which is 3.2% of 220 applicants) went for the second appeal against the decision of first appellate authority. 4 applicants (which is 1.8% of 220 applicants) did not go for the second appeal



**Table 4.76: Table showing the frequency and percentage of total 220 respondents' regarding the question how long time did the second appellate authority take to give the judgment ?**

Second appeal gave judgment within	No. of Respondents	Percent
NOT APPLICABLE	213	96.8
1-3 MONTH	1	.5
4-6 MONTH	2	.9
7-9 MONTH	4	1.8
Total	220	100.0

Source: Information from respondents

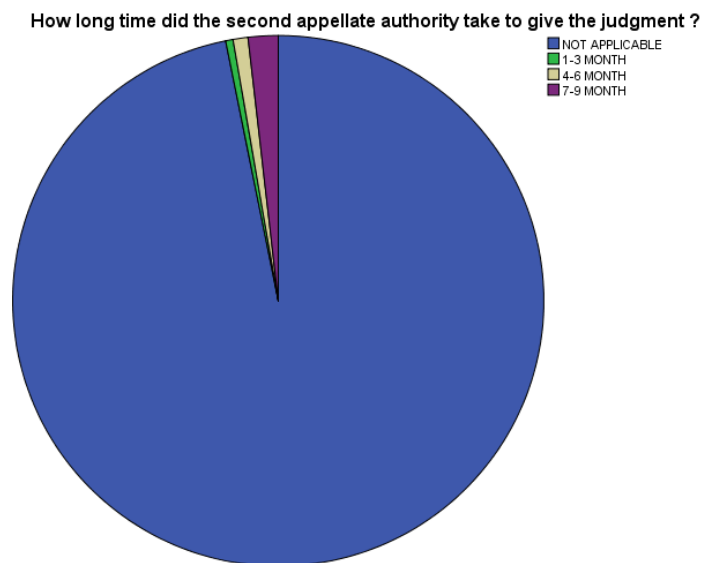


Figure 4.46

Table 4.76 and figure 4.46 are showing the frequency and percentage of total 220 respondents' regarding the question how long time did the second appellate authority take to give the judgment? Out of selected 220 RTI applicants, this question is not applicable to 213 RTI applicants (which is 96.8% of 220 applicants) because they did not file first appeal or did not go for the second appeal. One applicant (which is .5% of 220 applicants) got the decision within 1-3 month. 2 applicants (which is 0.9% of 220 applicants) got the decision of second appellate authority within 4-6 months and 4 applicants (which is 1.8% of 220 applicants) got the decision within 7-9 months.

**Table 4.77: Table showing the frequency and percentage of total 220 respondents' regarding the question did you face any problem in approaching first appellate authority?**

Problem in first appeal		No. of Respondents	Percent
Valid	Not applicable	168	76.4
	Yes	23	10.5
	No	29	13.2
	Total	220	100.0

Source: Information from respondents

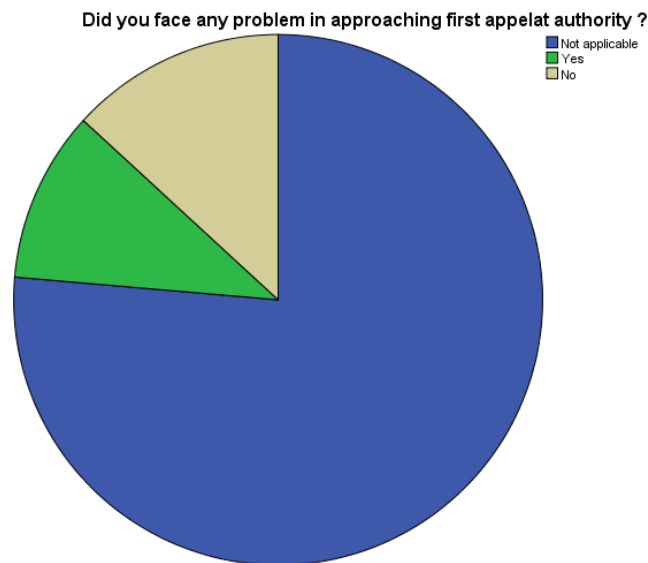


Figure 4.47

Table 4.77 and figure 4.47 are showing the frequency and percentage of total 220 respondents' regarding the question did you face any problem in approaching first appellate authority? Out of selected 220 RTI applicants, this question is not applicable to 168 RTI applicants (which is 76.4% of 220 applicants) because they did not file first appeal. 23 applicants (which is 10.5% of 220 applicants) say yes, they faced problem to file a first appeal. 29 applicants (which are 13.2% of 220 applicants) say no, they did not face any problem to file first appeal.

**Table 4.78: Table showing the frequency and percentage of total 220 respondents' regarding the question did you face any problem in approaching second appellate authority?**

<b>Problem in second appeal</b>	<b>No. of Respondents</b>	<b>Percent</b>
Not applicable	213	96.8
Yes	2	.9
No	5	2.3
Total	220	100.0

Source: Information from respondents

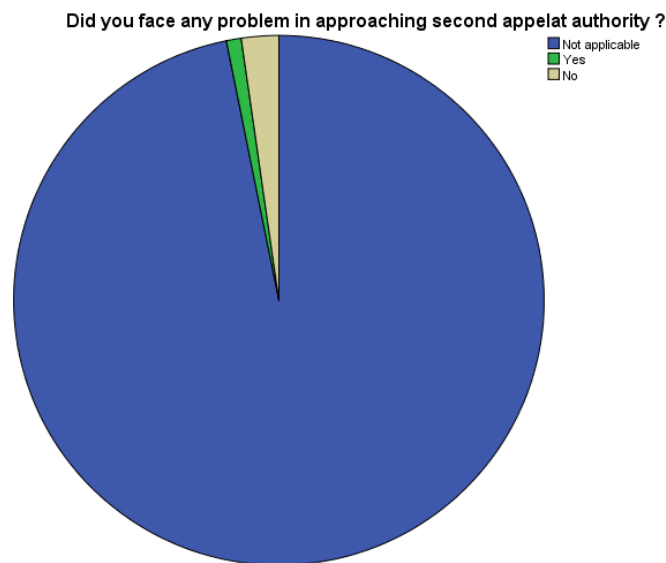


Figure 4.48

Table 4.78 and figure 4.48 are showing the frequency and percentage of total 220 respondents' regarding the question did you face any problem in approaching second appellate authority? Out of selected 220 RTI applicants, this question is not applicable to 213 RTI applicants (which is 96.8% of 220 applicants) because they did not file first appeal or did not go for the second appeal. 2 applicants (which is 0.9% of 220 applicants) say yes, they faced problem to file second appeal. 5 applicants (which is 2.3% of 220 applicants) say no, they did not face any problem to file a second appeal.

**Table 4.79: Table showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the concerned PIO/APIO?**

Attitude of PIOs/APIOs	No. of Respondents	Percent
Encouraging	109	49.5
Obstructionist	111	50.5
Total	220	100.0

Source: Information from respondents

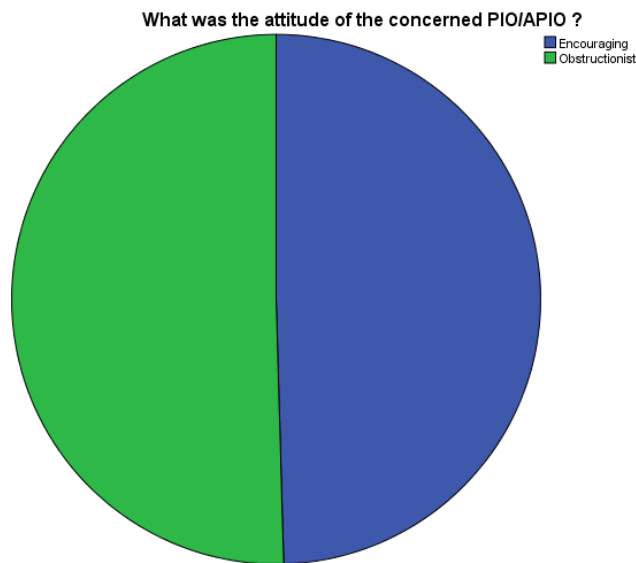


Figure 4.49

Table 4.79 and figure 4.49 are showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the concerned PIO/APIO? Out of 220 respondents 109 respondents (which is 49.5% of 220 respondents) are saying the attitude of POI/APOIs was encouraging and 111 respondents (which is 50.5% of 220 respondents) are saying that the attitude of POIs/APOIs was obstructionist.

**Table 4.80: Table showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the first appellate authority?**

First appellate authority attitude	No. of Respondents	Percent
Not applicable	168	76.4
Encouraging	38	17.3
Obstructionist	14	6.4
Total	220	100.0

Source: Information from respondents

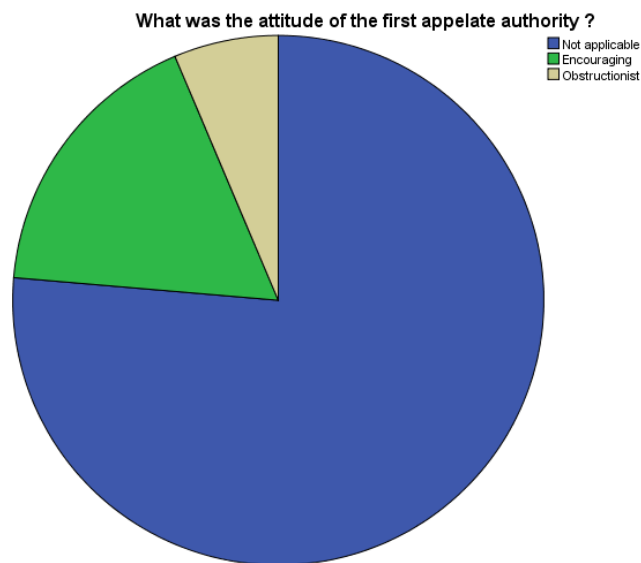


Figure 4.50

Table 4.80 and figure 4.50 are showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the first appellate authority? Out of 220 applicants this question is not applicable to 168 applicants (which is 76.4% of 220 applicants). 38 applicants (which is 17.3% of 220 applicants) are saying that the attitude of the first appellate authority was encouraging but 14 applicants (which is 6.4% of 220 applicants) are saying the attitude of the first appellate authority was obstructionist.

**Table 4.81: Table showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the second appellate authority (CIC/SIC)?**

Attitude of CIC/SIS	No. of Respondents	Percent
Not applicable	213	96.8
Encouraging	4	1.8
Obstructionist	3	1.4
Total	220	100.0

Source: Information from respondents

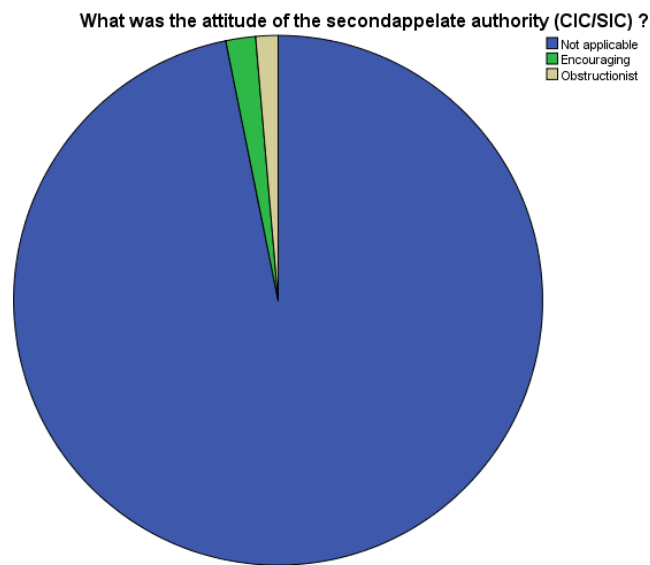


Figure 4.51

Table 4.81 and figure 4.51 are showing the frequency and percentage of total 220 respondents' regarding the question what was the attitude of the second appellate authority (CIC/SIC)? Out of 220 applicants this question is not applicable to 213 applicants (which is 96.8% of 220 applicants). 4 applicants (which are 1.8% of 220 applicants) are saying that the attitude of the second appellate authority was encouraging but 3 applicants (which is 1.4% of 220 applicants) are saying the attitude of the second appellate authority was obstructionist.

**Table 4.82: Table showing the frequency and percentage of total 220 respondents' regarding the question do you feel that RTI has made administration more accountable and transparent?**

RTI Bring Accountability and Transparency	No. of Respondents	Percent
Yes fully	39	17.7
No	11	5.0
To some extent	169	76.8
Don't know	1	.5
Total	220	100.0

Source: Information from respondents

Do you feel that RTI has made administration more accountable and transparent ?

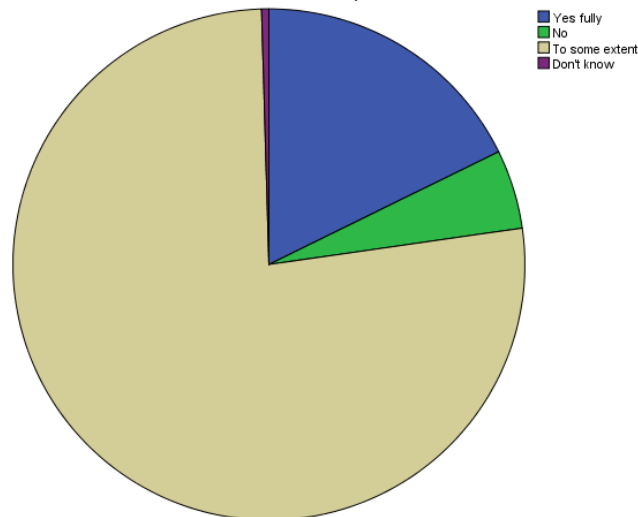


Figure 4.52

Table 4.82 and figure 4.52 showing the frequency and percentage of total 220 respondents' regarding the question do you feel that RTI has made administration more accountable and transparent? Out of 220 RTI applicants 39 applicants (which is 17.7% of 220 applicants) are saying yes, RTI has made administration more accountable and transparent but 11 applicants (which is 5.0% of 220 applicants) are saying no, RTI did not made administration Accountable and transparent. 169 applicants (which is 76.8% of 220 applicants) are saying RTI has made administration Accountable and transparent to some extent and one applicant (which is .5% of 220 applicants) says he don't know about this. .

**Table 4.83: Table showing the frequency and percentage of total 220 respondents' regarding the question do you feel that RTI has made democracy more inclusive?**

<b>RTI made democracy Inclusive</b>	<b>No. of Respondents</b>	<b>Percent</b>
Yes fully	38	17.3
No	21	9.5
To some extent	156	70.9
Don't know	5	2.3
Total	220	100.0

Source: Information from respondents

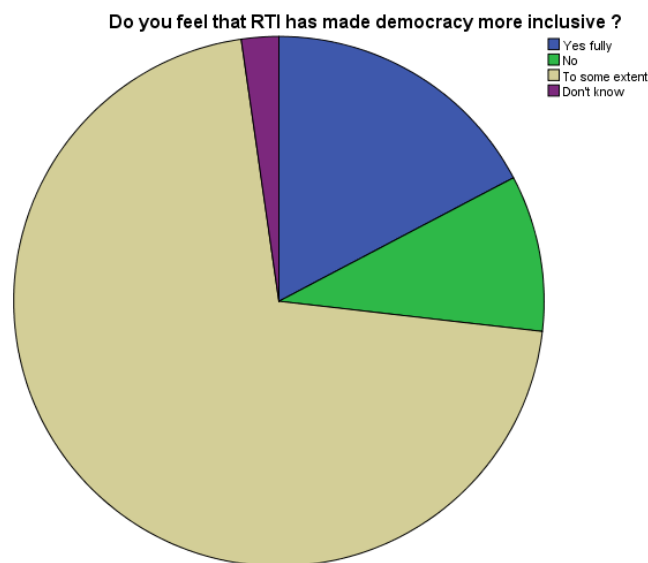


Figure 4.53

Table 4.83 and figure 4.53 are showing the frequency and percentage of total 220 respondents' regarding the question do you feel that RTI has made democracy more inclusive? Out of 220 RTI applicants 39 applicants (which is 17.3% of 220 applicants) are saying yes, RTI has made democracy more inclusive 21 applicants (which is 9.5% of 220 applicants) are saying no, RTI did not made democracy more inclusive. 156 applicants (which is 70.9% of 220 applicants) are saying RTI has made democracy more inclusive to some extent and 5 applicants (which is 2.3% of 220 applicants) says they don't know about this.