

LIST OF FIGURES

Figure No.	Description	Page No.
1.1	Types of MOOCs	4
1.2	Four Quadrant Approaches in MOOCs	8
2.1	Conceptual Framework of Student Satisfaction	24
2.2	Conceptual Framework of Student Engagement	26
2.3	E-learning Satisfaction (ELS) Model	30
2.4	Technology Acceptance Model	32
2.5	Kano's Two-Dimensional Model	34
2.6	Information System Success Model	36
2.7	Five Pillars of Quality Online Education	38
2.8	PDPP Model	39
2.9	Bigg's 3P Model	42
2.10	Learner Centric MOOC Model	66
4.1	Graph shows demographic sample distribution	91
4.2	Current Model of Student Satisfaction	96
4.3	Current Model of Student Engagement	101